

November 2012

2001 - 2008 Tribute 3.0L Engine Cover Modification Voluntary Safety Recall 6812G

Dear Mazda Owner:

## Service parts are now available to perform the necessary repairs to your vehicle.

This is to inform you that parts are now available for Voluntary Safety Recall 6812G, which was announced in August 2012. Please contact your Mazda Dealer to make an appointment for your vehicle repair at your earliest convenience.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2001 - 2008 Tribute vehicles equipped with 3.0L engine and cruise control.

If you are a recipient of this notice, your vehicle is included in this recall.

#### What is the problem?

On your vehicle, there may be inadequate clearance between the engine cover and the speed control (sometimes known as cruise control) cable, which could allow the engine to be stuck at full power when the accelerator pedal is fully or almost-fully depressed. A throttle that is stuck fully or almost fully open may result in very high vehicle speeds and make it difficult to stop or slow the vehicle, which could cause a crash, serious injury, or death. This risk exists regardless of whether or not cruise control is used.

#### What will Mazda do?

Your Mazda dealer will modify the engine cover to provide sufficient clearance for the speed control cable on your vehicle, free of charge. The dealer will also reconnect the cruise control, free of charge, if it was previously disconnected for this recall.

### How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.



### What should you do?

<u>Please make an appointment with any authorized Mazda dealer to have this repair completed as soon as possible</u>. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Until your vehicle is repaired, you can temporarily reduce the possibility of this condition occurring by not fully or almost-fully depressing the accelerator pedal until the vehicle is repaired. If you experience what you believe is a stuck throttle in this or any other vehicle, you should firmly and steadily apply the brakes without pumping the brake pedal, shift to neutral, steer the vehicle to a safe location, and shut the engine off after the vehicle is safely stopped.

### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at www.MazdaUSA.com.

# Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

**Mazda North American Operations** 

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