

**Safety Recall 12V-344  
Century-2 & Vista-2**



September 2012

This notice is sent to you in accordance with the requirements of the National Highway Traffic Safety Administration.

Double K Inc. has decided that a defect, which relates to motor vehicles safety, exists in a number of vehicles manufactured by Hometown Trolley buses, models Villager and Mainstreet, during November 2006 through September 2010, that were equipped with Century-2 (NCL-2) or Vista-2 (NVL-2) Braun wheelchair lifts that were manufactured between 11/20/06 and 9/10/10. Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

**The Safety issue is:**

Over time and with frequent use, the roll stop latches on the outer barrier may become bent or misaligned. Should this occur, a wheelchair occupant may defeat or ride over the insufficiently latched roll stop. If this occurs when the lift platform is in an elevated position, the wheelchair's occupant could fall and sustain injury.

**What we are asking you to do:**

Contact Braun to order the replacement and schedule an appointment with your local authorized Braun Service Center to have the corrective action completed. Repairs will be performed at no cost to you. Submit your claims (detailed invoice) include VIN number to Braun and model number of the lift, Product Support Department, the phone number is 1-800-946-7513 if you have any questions.

You may also contact Kristina Dunow at Double K Inc., at 1-715-478-5090 or [Kristina@hometownrolley.com](mailto:Kristina@hometownrolley.com) if you should have any problems or questions.

**Changed address or sold the vehicle?**

If your address has changed, or if you have sold the vehicle, please complete the last section of this letter, sign and date the fax to Double K Inc. so we can update our records. Our fax number is 1-715-478-5095. This information will be used to notify the new owner of this recall. If you have leased this vehicle to another person or organization, Federal Law requires that you forward this letter to the lessee within 10 days. If you require any further assistance, please call 1-715-478-5090. Please have your vehicle identification number ready for our representative when you call.

*Double K Inc., 701 North Railroad Ave. Crandon, WI 54520*

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Should Braun or Double K Inc. fail or be unable to remedy the situation without charge, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Your safety and satisfaction with your Hometown Trolley product are important to us and we regret any inconvenience to you.

Best Regards,

A handwritten signature in cursive script that reads "Kristina Pence-Dunow".

Kristina Dunow  
President  
Double K Inc.

**Recall 12E-002**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your Company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_