



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

August 20, 2012

Davis Express Inc.  
5270 SE 131st St  
Starke, FL 32091-6800

Subject: Safety Recall 12KWE – T680 Upper Bunk Warning Label - NHTSA recall 12V-333  
Vin No. 1XKYD48X7DJ339889

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth T680 vehicles manufactured with 76" sleepers between January 19, 2012 and May 15, 2012. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

The upper bunk warning label used in the affected T680 vehicles may deform and become illegible. The warning label is attached to the T680 upper bunk and indicates that the upper bunks is not to be used while the vehicle is moving, that the bunk is to be latched in the stored up position when not in use, and that all front restraint buckles are to be fastened when the bunk is in the down position. It also specifies the maximum weight limit of the upper bunk.

If the warning label text is not readable and the customer has no notice of these safety recommendations, an occupant might be injured in a crash or upon sudden vehicle deceleration. This condition was determined by Kenworth to be a safety related defect.

<b><i>The problem is...</i></b>	Upper bunk warning label may deform and become illegible
<b><i>What your dealer will do...</i></b>	Replace the upper bunk warning label
<b><i>What you must do ...</i></b>	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to replace the upper bunk warning label. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair should take less than one half hour, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager