

<Name>
<Address>
<City>, <ST> <ZIP>

RE: Motor Vehicle Safety Recall Notification

Dear < first name> <last name>:

Porsche Cars North America, Inc. ("Porsche") is sending you this notice in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2011 and 2012 model year Cayenne Turbo, Panamera Turbo, and Panamera Turbo S vehicles. Our records indicate that you are the owner or lessee of such a vehicle. We are writing to you today to ensure that your <Model Info><VIN> will continue to give you many years of safe, enjoyable, and reliable motoring.

Porsche's ongoing testing has revealed that the turbine wheels used in turbochargers in Panamera Turbo S vehicles, as well as in certain Panamera Turbo vehicles and Cayenne Turbo vehicles equipped with the optional "Enhanced Performance Kit," could possibly fracture and fail. In the event of such a fracture, you may notice reduced engine power. ~~In extreme circumstances, the~~ turbocharger may also leak oil, which in the presence of an ignition source could cause a fire.

Therefore, the turbochargers on your vehicle must be replaced. Porsche has engineered replacement turbochargers which utilize turbine wheels made of a material called Inconel. This material is used in other Porsche turbochargers, and will deliver the durability, quality, and reliability you expect of Porsche. The installation of these new turbochargers will not change the specifications or performance of your Porsche vehicle and will be accomplished at no cost to you.

The necessary inspection and installation of the new turbochargers will be accomplished by a trained Porsche dealership technician and may take several days to complete. This time is required not just for the turbocharger replacements, but also to accommodate pre-replacement base line inspection and analysis, software updates, and a post-replacement quality inspection to ensure all systems are functioning optimally. Since it will be necessary for you to leave your vehicle with your authorized Porsche dealer's service

department for several days, Porsche has made it possible for your authorized dealer to provide you with a Porsche vehicle to drive during this period. Please make contact with your authorized dealer's service department in order to arrange to have the work completed at a time that is convenient for you, and to ensure that a service loaner vehicle will be ready for you.

Please note that Federal Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your authorized Porsche dealer is unable to perform this procedure within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.
Attention: Customer Commitment
980 Hammond Drive, N.E., Suite 1000
Atlanta, GA 30328
Telephone: 1(800) PORSCHE (1-800-767-7243)

At your option, you may also notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely regret any inconvenience this Recall Notification may cause, and hope you understand that we are concerned for your safety and that we wish to perform this work promptly so that you can be satisfied with your Porsche automobile. Please accept our apologies for this unplanned service visit.

Very truly yours,

Tim Quinn
Vice President, After Sales