

September 2012

**SAFETY DEFECT / NONCOMPLIANCE NOTICE**

**PREVOST SAFETY RECALL CAMPAIGN SR12-61 PASSENGER SEATS**

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

**VEHICLES INVOLVED**

Prevost Car US Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2009 up to 2011 Volvo 9700 coaches among the following range:

3CET2M62095127144 up to 3CET2S22XB5145926 incl.

**DEFECT DESCRIPTION :** the passenger seat wall mounting tracks of the vehicles involved in this recall may be not properly secured to the structure.

**FAILURE CONSEQUENCE:** in the event of a crash, there is an increased risk of personal injury to passengers.

**CORRECTIVE ACTIONS**

All vehicles involved in this recall shall have their passenger seat wall mounting track inspected and if needed, repaired, free of charge. Please refer to Safety Recall SR12-61 for the complete procedure.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**REPORTING REQUIREMENT**

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a Safety Recall Certification sheet. When the vehicle(s) is (are) inspected and if required, repaired, this (these) sheet(s) must be completed and returned to Prevost at the address found at the bottom of this page.

**LABOR & PARTS REIMBURSEMENT:**

Prevost Car US (Inc) will inspect the passenger seat wall mounting track and if needed, repair it free of charge.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590  
USA  
Auto Safety Hotline: 1-888-327-4236  
Teletypewriter (TTY): 1-800-424-9153  
<http://www.safercar.gov>

If any assistance is required, please contact your local distributor or Prevost Car US (Inc) service department and refer to Safety Recall SR12-61.

We are sorry to cause this inconvenience; however, we have taken this action in the interests of your safety and continued satisfaction with our products.

Truly yours,



Dominique Gagnon  
Technical Publication Supervisor