

July 2012

Dear customer,

For your information, find enclosed Safety Recall SR12-20 which applies to the following vehicle(s):

If you are no longer the owner of any of these vehicles, please send us the following information on the new owner:

Serial #: _____

Customer name and address: _____

Phone and fax #: _____

Please note that if you don't know this information, we can't delete your ownership from the database. The vehicle will stay under your name.

Truly yours,



Dominique Gagnon
Technical Publications Supervisor

July 2012

SAFETY DEFECT / NONCOMPLIANCE NOTICE

PREVOST SAFETY RECALL CAMPAIGN SR12-20 "AUTOMATIC FIRE DETECTION AND SUPPRESSION SYSTEM (AFSS) – REROUTING LINEAR THERMAL DETECTOR (LTD)"

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost Car US (Inc) has decided to conduct a safety recall campaign involving one (1) 2009 X3-45 coach and a limited quantity of 2008-2010 H3-45 coaches.

VEHICLES INVOLVED

H3-45 coaches Model Year : 2008 - 2010		
2PCH334938C	2PCH33499AC	2PCH33490AC
2PCH334928C	2PCH33498AC	2PCH33494AC
2PCH334918C	2PCH33496AC	2PCH33492AC
2PCH334978C	2PCH33498AC	2PCH3349XAC
2PCH334948C	2PCH33491AC	2PCH33491AC
2PCH334979C	2PCH3349XAC	2PCH33495AC
2PCH334989C	2PCH33493AC	2PCH33491AC
2PCH33499AC	2PCH33497AC	
X3-45 coaches Model Year : 2009	2PCG3349X9C	

DEFECT DESCRIPTION

On the vehicles involved in this recall, there is a possibility that the Automatic Fire Detection and Suppression System (AFSS) linear thermal detector comes in contact or rubs against brackets or clamps.

FAILURE CONSEQUENCE

AFSS system may activate while no fire and the stop engine will be also activated causing the vehicle to come to an unplanned stop.

CORRECTIVE ACTIONS

Prevost Car US (Inc.) has voluntarily decided that all vehicles involved shall have their linear thermal detector protected against rubbing and rerouted where applicable, free of charges.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REPORTING REQUIREMENT

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a Safety Recall Certification sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to:

***Prevost
850, chemin Olivier
Saint-Nicolas
QC G7A 2N1
Canada***

LABOR & PARTS REIMBURSEMENT:

Prevost Car US (Inc) will reimburse the parts and labor as described in SR12-20.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE

Washington, DC 20590

USA

Auto Safety Hotline: 1-888-327-4236

Teletypewriter (TTY): 1-800-424-9153

<http://www.safecar.gov>

If any assistance is required, please contact your local distributor or Prevost Car US (Inc) service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that Prevost Car US Inc. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Dominique Gagnon
Technical Publication Supervisor