

July 11, 2012

Dear customer,

For your information, find enclosed Safety Recall SR12-16 which applies to the following vehicle(s):

If you are no longer the owner of any of these vehicles, please send us the following information on the new owner:

Serial #: _____

Customer name and address: _____

Phone and fax #: _____

Please note that if you don't know this information, we can't delete your ownership from the database. The vehicle will stay under your name.

Truly yours,



Dominique Gagnon
Technical Publications Supervisor



July 2012

SAFETY DEFECT / NONCOMPLIANCE NOTICE

PREVOST SAFETY RECALL CAMPAIGN SR12-16 "ACCELERATOR PEDAL THROTTLE POSITION SENSOR REPLACEMENT"

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost Car US (Inc) has decided to conduct a safety recall campaign involving a limited quantity of 2007-2010 H3-45 coaches and 2009-2010 X3-45 coaches.

VEHICLES INVOLVED

The following **Prevost H3-45** coaches:

2PCH334907C71 <u>0698</u>	2PCH334939C71 <u>1363</u>	2PCH33497AC71 <u>1581</u>	2PCH33490AC71 <u>1664</u>
2PCH334988C71 <u>1096</u>	2PCH334979C71 <u>1379</u>	2PCH33490AC71 <u>1616</u>	2PCH33496AC71 <u>1667</u>
2PCH334989C71 <u>1357</u>	2PCH334979C71 <u>1446</u>	2PCH33499AC71 <u>1646</u>	2PCH33498AC71 <u>1668</u>

The following **Prevost X3-45** coaches:

2PCG3349X9C72 <u>9614</u>	2PCG33493AC72 <u>9815</u>
---------------------------	---------------------------

DEFECT DESCRIPTION

On the vehicles affected by this campaign, it is necessary to replace the accelerator pedal throttle position sensor.

FAILURE CAUSE: Voltage applied by Volvo D13 engine ECU exceeds the sensor capacity.

FAILURE CONSEQUENCE: Faulty throttle position sensor will send a permanent idle signal, causing the accelerator pedal to be inoperative. This will lead to a vehicle breakdown with no response from the accelerator pedal.

CORRECTIVE ACTIONS

Prevost Car US Inc. has voluntarily decided that all vehicles involved shall have the accelerator pedal throttle position sensor replaced free of charge. You must refer to Safety Recall SR12-16 for the complete procedure.

Do not keep the faulty throttle position sensor for later use as a sudden failure is very likely to happen.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REPORTING REQUIREMENT

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a Safety Recall Certification sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PrevoSt at the address found at the bottom of this page.

LABOR & PARTS REIMBURSEMENT:

PrevoSt Car US (Inc) will replace the accelerator pedal throttle position sensor free of charge.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE

Washington, DC 20590

USA

Auto Safety Hotline: 1-888-327-4236

Teletypewriter (TTY): 1-800-424-9153

<http://www.safecar.gov>

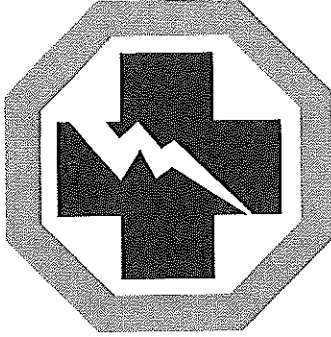
If any assistance is required, please contact your local distributor or PrevoSt Car US (Inc) service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PrevoSt Car US Inc. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Dominique Gagnon
Technical Publication Supervisor



PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001

**SAFETY
RECALL**

SR12-16



DATE : JULY 2012	SECTION : 03-FUEL
SUBJECT : ACCELERATOR PEDAL THROTTLE POSITION SENSOR REPLACEMENT	

APPLICATION

Model	VIN	
H3-45 Coaches Model Year : 2007 - 2010	2PCH334907C71 <u>10698</u> 2PCH334988C71 <u>1096</u> 2PCH334989C71 <u>1357</u> 2PCH334939C71 <u>1363</u> 2PCH334979C71 <u>1379</u> 2PCH334979C71 <u>1446</u>	2PCH33497AC71 <u>1581</u> 2PCH33490AC71 <u>1616</u> 2PCH33499AC71 <u>1646</u> 2PCH33490AC71 <u>1664</u> 2PCH33496AC71 <u>1667</u> 2PCH33498AC71 <u>1668</u>
X3-45 Coaches Model Year : 2009 - 2010	2PCG3349X9C72 <u>9614</u> 2PCG33493AC72 <u>9815</u>	

The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On the vehicles affected by this campaign, it is necessary to replace the accelerator pedal throttle position sensor as explained in the following procedure. This replacement is necessary only for vehicles equipped with Volvo D13 engine.

FAILURE CAUSE: Voltage applied by Volvo engine ECU exceeds the sensor capacity. Do not keep the throttle position sensor for later use as a sudden failure is very likely to happen.

FAILURE CONSEQUENCE: Faulty throttle position sensor causes the accelerator pedal to be inoperative due to a permanent idle signal. This leads to a vehicle breakdown with no response from the accelerator pedal.

MATERIAL

Order the following part:

Part No.	Description	Qty
568084	Sensor, accelerator pedal throttle position	1

NOTE

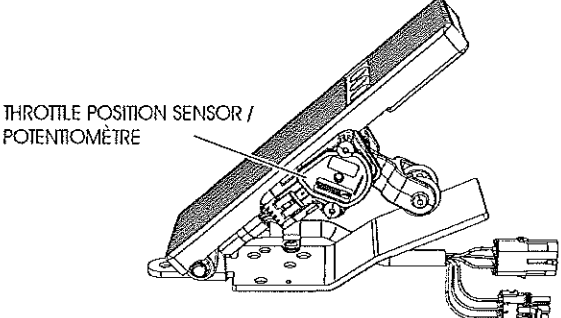
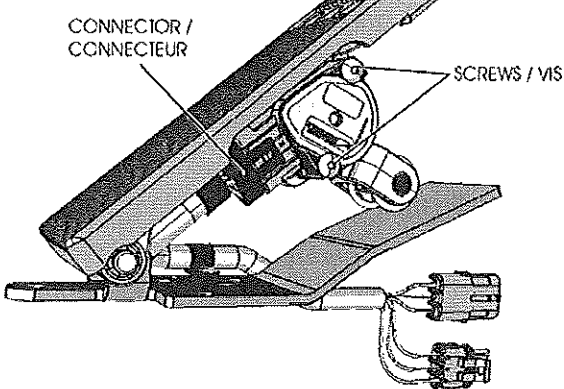
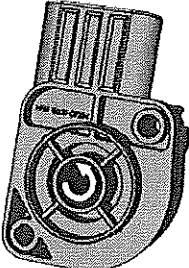
Material can be obtained through regular channels.

PROCEDURE

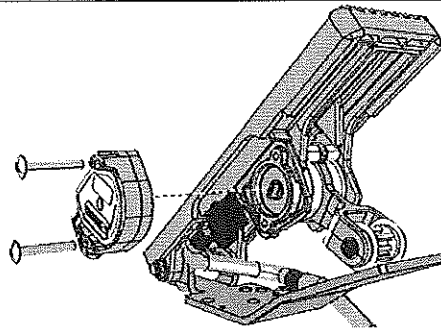


DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

<p>1. Locate accelerator pedal throttle position sensor on the accelerator pedal assembly.</p>	 <p>THROTTLE POSITION SENSOR / POTENTIOMÈTRE</p>
<p>2. Disconnect harness from sensor. 3. Unscrew sensor fasteners (2) and remove throttle position sensor. Return sensor to Prevost for reimbursement.</p>	 <p>CONNECTOR / CONNECTEUR</p> <p>SCREWS / VIS</p>
<p>4. Make sure the rotary piece at the center of the new throttle position sensor is completely turned counterclockwise prior installation, if not, stationary regenerations might be impossible to initiate.</p>	

5. Position new throttle position sensor on pedal assembly, secure with screws provided in the kit (torque to 25 lb-in).
6. Connect wiring harness to throttle position sensor. Secure wiring harness as originally routed.
7. Start the engine. With the parking brake applied and transmission in neutral position (N), test the accelerator pedal for proper functioning.



WARRANTY

This modification is covered by Prevest's normal warranty. The working time required to perform this safety recall is between 15 to 30 minutes. We will reimburse you the parts and labor upon receipt of the replaced throttle position sensor and a completed A.F.A. form on which you must specify as per "Safety Recall SR12-16".

You also have to fill the "Safety Recall Certification Sheet" provided with this bulletin and return it with your A.F.A. form to be reimbursed.

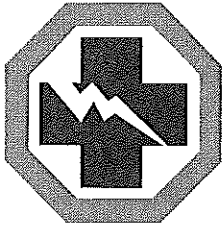
Parts / Waste disposal:

Return replaced parts to Prevest with A.F.A. for full reimbursement.

Please, identify the returned part with Prevest part number 531402.

OTHER

VBC Bulletin	N-A
Fail Code	03-08
Defect Code	9
System Condition	R
Causal Part	531402



PREVOST

**Safety Recall
Certification Sheet
(Ref: Sr12-16)**

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001



SERIAL NUMBER: _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #12-16 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature :	_____	Signature :	_____
Date:	_____	Date:	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER: _____

BUSINESS: _____

ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

Please return this completed document with your A.F.A. form

