



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

JUL 18 2012

Compliance Dept.



A NAVISTAR COMPANY

SAFETY RECALL G-12519

JULY 2012

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain CityStar® and DuraStar® models built 02/12/2012 thru 04/09/2012 with cab codes 16030 or 16AAK.

REASON FOR THIS RECALL

The windshield on CityStar model trucks and the windshield and backlight glass on DuraStar model trucks may have been installed without the glass primer sealer properly applied. Applying the urethane sealer without the primer seal, may result in an insufficient bond between the glass and cab structure.

RISK TO MOTOR VEHICLE SAFETY

Without the proper bond, the windshield or backlight glass could eventually separate from the cab. A reduction in bond strength may also adversely affect the structural integrity of the cab in an accident situation, increasing the risk of personal injury or death.

DEFECT REMEDY

Contact any International® dealer to arrange an appointment to have the affected glass replaced. The repair will be performed free of charge and will take approximately three hours to complete plus an additional four hours for the urethane sealer to cure before your truck can be driven.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.Internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect or noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.