

SAFETY RECALL – OUTER ROLLSTOP BARRIER LATCH
ON BRAUN CENTURY AND VISTA 2ND GENERATION PARALLEL ARM LIFTS
INSTALLED IN DIAMOND COACH BUSES

Dear Diamond Coach Owner: Parsons State Hospital

Build order number: 7970

VIN: 1FDEE3FS4BDA19479

NHTSA Recall Identification Number: 12V-263

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

The Diamond Coach Corporation has decided that certain Diamond Coach Buses **equipped** with Braun (series AA through DA) Century and Vista 2nd Generation Dual Parallel Arm model wheelchair lifts manufactured from November, 2006 to September, 2010 may develop or exhibit a defect related to the outer rollstop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

Your bus, identified above, is affected. To correct this condition please follow the accompanied safety recall letter from the Braun Corporation. Be sure to mention Braun Recall # 12E002.

We regret any inconvenience this action may cause you. However, we are concerned about your safety and highly recommend you follow the accompanied safety recall letter from Braun Corporation. If you are having difficulty getting the repair made through Braun Corporation then Diamond Coach would be glad to assist you if you will call 1-800-442-4645.

If your dealer fails or is unable to remedy this issue without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

SAFETY RECALL – OUTER ROLLSTOP BARRIER LATCH
ON BRAUN CENTURY AND VISTA 2ND GENERATION PARALLEL ARM LIFTS

Product Information:

Lift model, series and serial number:
NVL917IB-2 & DA-00535
NHTSA Recall Identification Number: 12E002

DIAMOND COACH CORPORATION
2300 4TH ST
OSWEGO, KS 67356-2520

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The Braun Corporation has decided that certain (series AA through DA) Century and Vista 2nd generation Dual Parallel Arm model wheelchair lifts manufactured from November, 2006 to September, 2010) may develop or exhibit a defect related to the outer rollstop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

If you used recalled lifts as original equipment in a system or vehicle that you built, you must notify the National Highway Traffic Safety Administration (NHTSA) and conduct a safety recall. It is critical that the NHTSA guidelines are followed in a timely manner and that your customers are notified to discontinue the use of their vehicles until they schedule a repair. You may contact the NHTSA with questions by calling the Vehicle Safety Hotline at 1-888-327-4236 or go to <http://www.safercar.gov>.

Your lift, identified above, is affected. To correct this condition, please contact your local authorized Braun Dealer and schedule an appointment.

The work will take less than one hour to complete. However, additional time may be required depending on your inspection and their shop schedule.

Please bring this Owner Notification Form with you at the time of your appointment and give it to your dealer. This form identifies the lift and the service that is required. Once again, an approved Braun service technician will perform the compliance retrofit.

If you have any problem obtaining the needed repair, or wish to schedule service with an approved Braun technician, please contact The Braun Customer Experience Group at 1-800-488-0359. A Braun Product Support representative will arrange for prompt attention to your lift.

We regret any inconvenience this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this non-conformance without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 1-888-327-4236.

Thank you for your attention to this important matter.