

June 22, 2012



Re: SAFETY RECALL NOTICE

Collins Bus Corporation Recall # 12V-259

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall:

Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2008 and 2010 Grand Bantam, Super Bantam, Mid Bus Grand Guide, and Mid Bus Super Guide school buses manufactured from February 14 to October 19, 2009, equipped with a Braun NCL917IB-2 Century wheelchair lifts. The lift may develop or exhibit a defect related to the outer roll stop latch, this defect may result in a passenger falling from the elevated lift platform and being injured or killed.

Inspection and Repair Procedure:

The repair procedure will consist of inspection and/or adjustments from a certified Braun dealer. Please contact The Braun Customer Experience Group at 1-800-488-0359. Braun dealers will repair your vehicle free of charge. If you have any problem obtaining the needed repair, or wish to schedule service with an approved Braun technician or contact Collins Bus Customer Service at 1-800-533-1850 x 424 and you will be assisted in finding the nearest certified Braun dealer to perform this service.

Estimated Repair Time:

Inspection/repair is estimated to take less than 1 hour. Depending on your inspection and the shops schedule it might take additional time.

Owner Response Postcard:

Enclosed you will find an Owner Response Postcard. Please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Please sign it and return it to us after you complete the card and after any necessary vehicle repairs are complete.

Change of Address or Ownership:

If you are not current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If you have leased this vehicle to another party, federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that we advise you of the procedure to follow in informing the National Highway traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. You may contact, Ginger Markus (Warranty Coordinator for Collins Bus) at 1-800-533-1850 ext. 424 for assistance. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,
COLLINS BUS CORPORATION

Ginger Markus
Warranty/Customer Service

continued on back

COLLINS BUS NOTIFICATION PROGRAM

Owner Response Postcard

VIN
Collins Unit Number

- This vehicle was inspected and repaired according to instructions
 - This vehicle was inspected and determined to not need repair
 - This vehicle was sold to: _____
 - This vehicle was stolen
 - This vehicle was destroyed
- Name _____
 Address _____
 City _____
 State/ZIP _____

OWNER'S (OR FORMER OWNER'S) SIGNATURE



SAFETY RECALL NOTICE

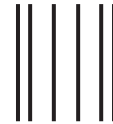
P.O. BOX 2946
HUTCHINSON, KS 67504-2946

Collins Bus Corporation

Form F-8.3.12 Revision 0

DETACH CARD AT FOLD AND MAIL

From _____



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 593 HUTCHINSON KS

POSTAGE WILL BE PAID BY ADDRESSEE

**COLLINS BUS CORPORATION
PO BOX 2946
HUTCHINSON KS 67504-9951**

