



May 2012

SAFETY RECALL NOTICE
2012 Karma High-Voltage Battery Voluntary Safety Recall 51611001

Fisker Karma Vehicle «VIN»

Dear Fisker Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Fisker Automotive has decided that a defect which relates to motor vehicle safety exists in certain 2012 model year Fisker Karma vehicles.

What is the condition?

Within the high-voltage battery, cooling hose clamps may have been positioned incorrectly during the battery assembly process. When positioned incorrectly, the battery compartment cover could interfere with the hose clamps and cause a coolant leak inside the high-voltage battery. If coolant enters the battery compartment, an electrical short could occur, possibly resulting in a fire.

What will Fisker Automotive do?

Your Fisker retailer will replace the high-voltage battery to correct the defect. There will be absolutely no charge to you for this service. Labor, the replacement battery, and other parts will be provided free of charge.

What should you do?

Please contact your Fisker retailer at your earliest convenience to schedule an appointment for this service repair.

If you choose to charge and/or drive your vehicle prior to having this service performed, please be aware of this condition. For your convenience, or, if you are not comfortable using the vehicle before the battery has been replaced, your Fisker retailer will arrange to pick up your vehicle and return it to you after it has been serviced.

The battery replacement will take approximately 2 hours to complete. However, additional time may be required depending on how retailer appointments are scheduled and processed. For your convenience, a loaner vehicle will be provided by your retailer if requested.

Your Fisker retailer will be able to answer most questions you might have about this recall. However, if you require further assistance, please contact Fisker Consumer Affairs at 1-855-575-7577, Option 2 [6am – 7pm (PST), Monday through Friday].



If you have sold your vehicle or have taken it out of service, please contact Fisker Consumer Affairs and provide contact information of your purchaser so that we may notify him/her of this important information.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the retailer or Fisker Automotive has failed, or, is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge you to contact your Fisker retailer as promptly as possible to arrange for the repair of your vehicle. This notice is sent in the interest of your continued satisfaction with your Fisker vehicle and we apologize for any inconvenience.

Sincerely,

David S. Tait
Director, Global Aftersales Operations