

McCOLLUM CUSTOM TRAILERS, INC
6110 U S HWY 67 EAST
P O BOX 218
COOKVILLE, TX 75558

May 15, 2012

RE: Safety Recall Notice...Dexter Recall Number 11E-057

Dear Trail Master Dealers:

This is a follow-up letter to the original letter dated December 20, 2011, from Dexter Axle that we faxed to you on December 23, 2011.

The letter stated that Dexter Axle had been informed by it's E/H actuator pump supplier that there was a potential defect with the product that shipped from September 2011 through December 2011. Trail Master by MCTI has determined that a defect, which relates to motor vehicle safety, exists in certain Trail Master trailers equipped with Dexter Axle electric/hydraulic actuators. This defect involves premature wear of some of the critical components of the pumps in these actuators.

Your trailer has been identified as included in the recall. Please look at the electric/hydraulic actuator on your trailer located under the gooseneck installed on the drop wall to see if it is indeed one of the recalled units. The serial number can be found on top of the electric/hydraulic actuator and is located on a label. The recalled actuators have serial numbers that fall within the following range:

K71-650-00(E/H 1000 PSI)--SERIAL #DTS 11903 TO DTS 12759
K71-651-00(E/H 1600 PSI)—SERIAL #DTS 13805 TO DTS 14751

Please do not use your vehicle if the actuator on your trailer falls within the affected ranges. To correct this condition:

Contact: DEXTER AXLE
Phone: 800-400-2164
Hours: 8:00 am to 5:00 pm EST

Please feel free to contact Trail Master by McCollum Custom Trailers, Inc at 903-572-1834 if you have any questions or concerns. You may also contact the National Highway Traffic Safety Administration if you believe Trail Master by McCollum Custom Trailers, Inc has failed or is unable to remedy the defect without charge or within a reasonable time. Submit your complaint to:

McCOLLUM CUSTOM TRAILERS, INC
6110 U S HWY 67 EAST
P O BOX 218
COOKVILLE, TX 75558

National Highway Traffic Safety Administration
Attn: Administrator
1200 New Jersey, SE
Washington, DC 20590

Or call the toll free Vehicle Safety Hotline 888-327-4236.

Your prompt attention to this matter is appreciated.

Sincerely,

John W McCollum
Owner/President
McCollum Custom Trailers, Inc
903-572-1834 phone
903-572-1766 fax

Re.: Electric/Hydraulic (E/H) Actuator Recall

Dear Valued Customer,

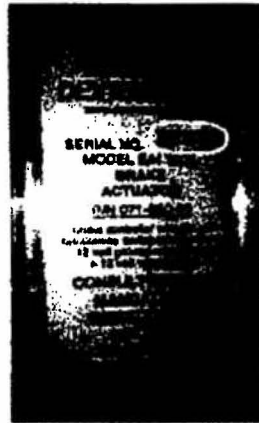
12/20/11

Dexter Axle has been informed by its E/H actuator pump supplier that there is a potential defect with product shipped from September 2011 through December 2011. Our records indicate that we shipped you product during this time period.

Effective immediately, all E/H actuators (K71-650-00 and K71-651-00) should be placed on hold and serial numbers inspected. The serial numbers in question are:

- K71-650-00 (E/H 1000 psi) – serial # DTS11903 to DTS12759
- K71-651-00 (E/H 1600 psi) – serial # DTS13805 to DTS14751

The kit box should be opened and serial number of the unit inspected. The serial number can be found on the E/H actuator label.



Any actuators within this serial number range should be sent back to Dexter Axle. Please contact our Albion, IN order entry department at (260) 636-6311 to arrange the return of the product directly to the Albion plant.

Dexter is concurrently notifying NTHSA of this issue and will be providing further details on a recall campaign.

Carlos Robles
Director of Quality
Dexter Axle Company