



Lexus Division
 Toyota Motor Sales, U.S.A., Inc.
 19001 South Western Avenue
 P.O. Box 2991
 Torrance, CA 90509-2991

**Certain 2013 Model Year GS 350 F-Sport RWD Vehicles
 Variable Gear Ratio Steering (VGRS) Off-Center
 SAFETY RECALL NOTICE – 12V-221**

[VIN]

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect which relates to motor vehicle safety exists in certain 2013 Model Year Lexus GS 350 F-Sport Rear Wheel Drive (RWD) vehicles.

What is the Condition?

On certain 2013 Model Year Lexus GS 350 vehicles, programming of the Variable Gear Ratio Steering (VGRS) Electronic Control Unit (ECU) could cause the steering wheel to become off-centered when restarting immediately after the vehicle is parked with the steering wheel turned. If this occurs and a driver does not realize that the steering wheel is off-centered when pulling from a parked position, the vehicle could maneuver in an unexpected direction and result in a crash.

What will Lexus do?

Any authorized Lexus dealer will update the VGRS ECU calibration, at **no charge** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to have the VGRS ECU calibration update performed as soon as possible. The update will take approximately one hour. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

Until your vehicle is remedied, if it is safe and possible to do so, you can prevent the steering wheel from becoming off-centered by centering it when you park before turning the ignition "OFF".

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Lexus dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

Lexus Division
 TOYOTA MOTOR SALES, U.S.A., INC.