



SAFETY RECALL M22 / NHTSA 12V-216 TRANSMISSION SKID PLATE

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Jeep® Wrangler vehicles**.

The problem is... The transmission skid plate on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may allow debris to collect in the undercarriage of the vehicle under certain driving conditions. If an excessive amount of debris collects in the undercarriage, the catalytic converter could ignite the debris, causing an underbody fire without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the transmission skid plate with a transmission skid bar. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.jeep.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code M22

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



CHRYSLER

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TRANSMISSION SKID PLATE

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Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Jeep® Wrangler vehicles**.

Chrysler is working with its supplier as quickly as possible to obtain skid bars for these vehicles. Chrysler anticipates that the dealers will have an adequate quantity of skid bars to begin repairs in 3 weeks.

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What your dealer will do... **Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the transmission skid plate with a transmission skid bar. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.**

What you must do to ensure your safety... **Contact your Chrysler, Jeep, or Dodge dealer today to schedule a service appointment. To ensure part availability, please schedule your service appointment no sooner than 3 weeks from receipt of this letter. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.****

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.**

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