



www.andersontrailers.com
3360 Hwy. 112 South ● Camilla, GA. 31730 ● Phone 229-336-5800 ● Fax 229-336-0031

Attention: Anderson Manufacturing Dealers
Subject: Safety Recall # 12V-204

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Anderson Manufacturing, Inc has decided that a defect which relates to motor vehicle safety exists in certain trailers equipped with Dexter Axle E/H actuators shipped from September 2011 through December of 2011.

Anderson Manufacturing was notified by the supplier, Dexter Axle, that the hydraulic pump used in their electric/hydraulic brake actuator had not been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable. The electric/hydraulic brake actuator provides braking power to the trailer brakes. Failure of this actuator can result in the loss of braking effort by the trailer.

WHAT WE WILL DO

Each of these electric/hydraulic actuators carries a unique serial number. Anderson Manufacturing has been supplied a range of serial numbers which may contain the defective pumps. We have identified the affected trailers with the suspect units have begun to notify the recipients of these units that were installed in Anderson trailers.

In accordance with the guidelines of the recall provided by Dexter Axle and the NHTSA, Anderson Manufacturing will assist in identifying and notifying Dexter Axle of the whereabouts of the trailers with potentially defective units. We will contact those dealers with trailers to which the suspect units were installed and immediately notify Dexter Axle once the determination has been made that dealer posses a trailer with the suspect unit(s) within their inventory or has sold a trailer with a suspect unit(s).

WHAT YOU SHOULD DO

If you have not been contacted and are receiving this letter please contact Anderson Manufacturing at (229) 336-5800 and a representative will assist you in determining if you have within your inventory or have sold any Anderson trailers with the suspect units.

If you have spoken to an Anderson Manufacturing representative and identified a suspect unit(s) within your inventory or sold to your customer(s), and have not been contacted by Dexter Axle to arrange for the replacement and re-installation, please contact Anderson Manufacturing immediately.

Anderson Manufacturing prides itself on manufacturing "Quality Built Trailers" and will make every effort to minimize the disruption this recall may cause. If you have any questions or need any further information please do not hesitate to contact us at (229) 336-5800.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If you believe that Anderson Manufacturing or Dexter Axle have failed to remedy the defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-800-424-9153 or go to <http://www.safercar.gov>.

Thank you,
Anderson Manufacturing