



Crossroads RV  
305 Hawpatch Rd.  
Topeka, IN 46571

NHTSA Recall No. 12V-187  
Transport Canada Recall No. 2012-143

## *Safety Recall Notice* *Elevation<sup>®</sup>*

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

### **Reason for This Recall**

Crossroads RV, Inc. (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain *Elevation* brand fifth wheel trailers manufactured between November 7, 2011 and February 22, 2012. Other trailer models manufactured by Crossroads Manufacturing, Inc. during this time period are not included in this recall.

The vehicles subject to this recall campaign have been manufactured with a fuel tank that is too high in relation to the fuel fill point. The fuel tank on board the trailer is installed too high in the vehicle which does not permit the tank to be filled properly. The condition exists where fuel can come back out of the fuel filler neck and spill. The spilled fuel creates a condition where fire or an explosion can occur in the presence of an ignition source resulting in personal injury or death.

### **What We Will Do**

Crossroads representatives have been in contact with the staff at your selling dealership regarding this situation. The required action is to replace the fuel tank mounting brackets allowing the fuel tank to sit lower in the vehicle enabling proper fuel fill into the tank. The service and parts required for this corrective action will be provided at no charge to you.

### **What You Should Do**

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately two hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.



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If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads Warranty/Service Department**.

## **Notifications**

### In the United States:

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

**Janae Kurtz**  
Assistant Vice President of Operations

Re: NHTSA Recall No. 12V-187  
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