



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax (574) 825-0572

May 2012

SERIAL#      RECALL#  
FIRST LAST\_NAME  
ADDRESS  
CITY, STATE ZIP  
COUNTRY

### VEHICLE SAFETY DEFECT NOTICE

#### IMPORTANT

- Certain Jayco Recreational Vehicles are involved in a safety recall.
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

#### NHTSA Recall Campaign #12V-183

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific 2012 Jay Flight Bungalow Travel Trailers. The affected units were manufactured between March 19, 2012 and March 27, 2012.

Jayco has determined that the certain recreational vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds). The load range of the tire as indicated on the Federal ID Label is incorrectly identified as D when it should be E. Also, the cold tire inflation pressure should be 80 psi (552 kPa) but instead 65 psi (448 kPa) is printed on the labels. All other information on the Federal ID Label is stated correctly.

The remedy for the affected vehicles will involve removing and replacing the Federal ID Label with a correct label. If you choose, you may perform this repair yourself or you may have it performed by a Jayco dealer near you. This repair will be done at no charge to you and should be

completed in less than one hour. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If you perform this repair yourself, you must complete the enclosed Retail Owner Reply Form and return it to Jayco in the enclosed postage-paid envelope.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed Retail Owner Reply Form and returning it to us promptly in the enclosed postage-paid envelope. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 800-283-8267. After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,

Jayco, Inc.