



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

May 8, 2012

VIA CMRRR 7010 1670 0000 1646 8722

Direct Propane Service
19126 FM 969 #B
Webberville, Texas 78653

SAFETY RECALL NOTICE

Safety Recall Number: 12V-168

Dear Big Tex Trailer Manufacturing, Inc. Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, Inc. (Big Tex), has decided that a defect, which relates to motor vehicle safety, exists in certain 2012 Big Tex model 22GN and 25GN trailers. This defect involves what has been determined to be a defective electric over hydraulic brake actuator. Our supplier of the electric over hydraulic brake actuator, Dexter Axle, has also initiated a recall and you may have received notification from them on this issue as well. If the actuator fails, it could cause the trailer's brakes to cease to function properly. A failure of the brake actuator could result in accidental damage to include personal injury, death and/or property damage.

Your trailer has been identified as included in this recall. Please contact **Big Tex Warranty, Mt. Pleasant, Texas at 1-800-594-5637 ext. 2121 immediately** to schedule a repair. The repairs will take approximately an hour and a half to complete.

If you had this repair performed before you received this letter and incurred costs as a result, you may be eligible to receive reimbursement for obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex at 1-800-594-5637 ext. 2121.

Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required. Upon completion of the necessary replacement, the dealer or Big Tex authorized representative will return the form to Big Tex Trailer Manufacturing, Inc.

If you believe that Big Tex Trailer Manufacturing, Inc. has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

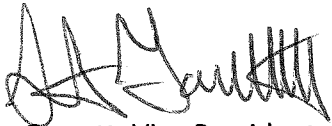
or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read 'Stan Garrett', with a stylized flourish at the end.

Stan Garrett, Vice President – Finance & Risk Management
Big Tex Trailer Manufacturing, Inc.

Encl: Owner Notification Form



**OWNER NOTIFICATION FORM
SAFETY RECALL NO. 12V-168**

2012 Big Tex 22GN and 25GN Model Trailers

DEFECTIVE ELECTRIC OVER HYDRAULIC BRAKE ACTUATOR

This form should be presented to the Big Tex authorized Dealer or representative to whom you are directed when you call Big Tex toll free at **1-800-594-5637 ext. 2121**.

Upon completion of the necessary electric over hydraulic brake actuator replacement, the Big Tex Dealer or authorized representative must return this form by mail to the address below, by fax to (903) 575-5218 or by email to warranty@bigtextrailers.com:

Big Tex Trailer Manufacturing, Inc.
950 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

Please include the following information:

- a. Model of Trailer: _____
- b. VIN: _____
- c. Date Exchange Completed: _____
- d. Name, address and telephone number of person bringing trailer in for actuator exchange:

Name: _____

Address: _____

City: _____

State and Zip Code: _____

Telephone Number: _____