



April 2012

Dear Sprinter Owner,

**Re: Recall Notification
2008 ~ 2009 Sprinter Mini-Bus equipped with Braun Century or Vista
wheelchair lifts. NHTSA #'s 12E-002 (Braun) and 12V-148 (DBNC)**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Buses North Carolina LLC. ("Sprinter") has determined that certain Model Year 2008-2009 Sprinter mini-buses equipped with Braun Century or Vista wheelchair lifts may develop or exhibit a defect related to the outer rollstop latch. This defect could result in a wheelchair lift passenger falling from an elevated lift platform which could result in injury or death.

Our records indicate that your Sprinter mini-bus equipped with a Braun lift is included in this group.

Braun will install a new clevis pin and replacement outer barrier bracket/latch assembly free of charge. The working time required will be less than one hour subject to scheduling. We apologize for any inconvenience this recall repair causes to you.

If you are no longer the vehicle owner, or have a change of address, please notify Sprinter so our records can be updated.

Please contact an authorized Braun dealer should you have any questions, encounter any difficulty regarding this recall or wish to schedule repair work. A Braun Product Support representative can be reached at the Braun Customer Experience Group at 1-800-488-0359.

If an authorized Braun dealer fails or is unable to perform this service without charge within 60 days, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 888-327-4236.

Again, we apologize for any inconvenience this situation may cause you.

Sincerely,

Daimler Buses North Carolina

