

International Corporate Headquarters:

The Braun Corporation
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Name:
Address
City, State, Zip

March 30th, 2012

Dear Valued Braun Customer:

The Braun Corporation is committed to keeping you informed of important information concerning the Braun product you purchased from an authorized Braun Mobility Dealer. Our emphasis on building the safest and most reliable products is likely among the reasons you have chosen Braun for your Mobility needs and we appreciate and value your business.

The attached recall notification is our way of keeping you safe and satisfied with your lift. We are asking you to read and follow the instructions carefully. Your local Braun dealer is familiar with this retro-fit and is anticipating your communication. Once your vehicle is scheduled for service, the repair should be completed in less than one hour. If you need assistance obtaining an authorized Braun dealer, please contact our Customer Experience Group at (800) 488-0359.

We regret any inconvenience you may incur in answering this recall notification. Please know that The Braun Corporation will continue to do our part to keep you safe and secure and will remain committed to standing by the mobility products we sell.

Rick Nelson, Director of Product Support.

Braun Corporate Quality Policy:

Together, we will meet or exceed customer expectations. We pursue activities that lead to continual improvement through inspection, analysis and regular review throughout the organization of our quality objectives.