



SPARTAN CHASSIS, INC.

1000 REYNOLDS RD • CHARLOTTE, MI 48813 • 517.543.6400

Attach VIN Label Here

Date: March 2012

IMPORTANT: Safety Notice

SAFETY – RECALL –

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Spartan Motors Chassis, Inc. has decided a non-compliance to Federal Motor Vehicle Safety Standards 121 – Air Brake Systems exists in certain motorhome chassis assembled by Spartan Motors Chassis, Inc.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

Defect or Noncompliance:

The identified vehicles may not meet the park brake and draw bar requirements of section S5.6 of FMVSS 121 - Air Brake Systems. Under certain conditions the park brake may not hold the vehicle in place. If the vehicle moves a crash or property damage may occur without warning.

Corrective Action:

Replacement of brake chambers.

Labor Time:

The labor time required to perform said repairs will be 1 hour. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Chassis at 800.543.4277 Option 1. Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

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Rev.: 1.0



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Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-543-4277 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,