

**Certain 2012 Model Year Toyota 4Runner Vehicles and 2012 Model Year Toyota Sienna Vehicles
Equipped with a Non-Toyota Remote Engine Starter Module
Manufactured by Audiovox Electronics Corporation**

SAFETY RECALL NOTICE

MR. SAMPLE A. SAMPLE
12345 SAMPLE STREET
ANYPLACE, USA 77551-2121

Re: Vehicle Identification Number (VIN)

Dear Toyota Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Gulf States Toyota, Inc. (“GST”) has determined that a defect which relates to motor vehicle safety exists in certain 2012 model year 4Runner vehicles and 2012 model year Sienna vehicles equipped with a non-Toyota Remote Engine Starter manufactured by Audiovox Electronics Corporation (“Audiovox”).

What is the condition?

On certain 2012 model year 4Runner vehicles and 2012 model year Sienna vehicles there is a possibility that a non-Toyota Remote Engine Starter module manufactured by Audiovox may malfunction causing the illumination of multiple dashboard lights and potentially affecting the features indicated by such dashboard lights. The vehicle operator is warned of the condition prior to operating the vehicle when these lights remain illuminated for more than five seconds after starting the vehicle. The affected features may include the speedometer, tachometer, odometer, keyless entry, temperature display, fuel efficiency gauge, compass, and the lights associated with antilock brakes, vehicle stability control, airbags, and power steering. This condition may make the warning lights unavailable in the event of system malfunction and abnormal operation of an affected feature may increase the risk of a crash.

What is GST going to do?

GST will inspect and remove the Audiovox Remote Engine Starter and will either provide a full refund of the Audiovox Remote Engine Starter or at the customer’s election, GST will install a factory sourced Remote Engine Starter at no charge to the customer. The repair should take approximately two (2) hours.

What should you do?

Contact your local Toyota dealer to schedule an appointment if you are in Texas, Louisiana, Oklahoma, Arkansas, or Mississippi. If you are outside these five states, then contact the GST Customer Assistance Center toll free at 1-800-444-1074 Monday through Thursday, 8:30 am to 5:00 pm, or Friday 8:30 am to 4:00 pm Central Standard Time.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days (10) of your receipt of this letter.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the GST Customer Assistance Center toll free at 1-800-444-1074 Monday through Thursday, 8:30 am to 5:00 pm, or Friday 8:30 am to 4:00 pm Central Standard Time.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact the GST Customer Assistance Center toll free at 1-800-444-1074 Monday through Thursday, 8:30 am to 5:00 pm, or Friday 8:30 am to 4:00 pm Central Standard Time. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products and we sincerely regret any inconvenience this condition may have caused you.

Sincerely,
Gulf States Toyota, Inc.