

**PORSCHE®**

Porsche Cars North America, Inc.  
980 Hammond Drive, Suite 1000  
Atlanta, Georgia 30328

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FIRST-CLASS MAIL  
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PORSCHE CARS  
NORTH AMERICA, INC.

# CUSTOMER SAFETY RECALL NOTICE

Vehicle  
Identification  
Number

WP0AB2A97



Campaign  
**AC02**

See the nearest Authorized Porsche dealer of your choice.  
102561735



0000002\*18279\*1\*1\*\*\*\*\*MIXED AADC 310  
Mr.

**PORSCHE®**

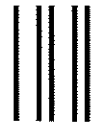
Please tear along this perforation line.

**Thank you for your  
reply.**

**We will check and  
install new fuel  
line components as  
necessary.**

Please tear along this perforation line.

**PORSCHE**



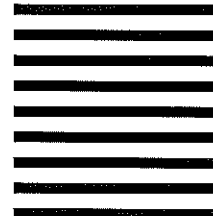
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

PORSCHE CARS NORTH AMERICA, INC.  
980 HAMMOND DRIVE NE  
SUITE 1000  
ATLANTA, GEORGIA 30328-8187



# CUSTOMER SAFETY RECALL NOTICE

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2012 Porsche Carrera S. We are writing to you today to ensure that your Porsche Carrera S (WPOAB2A97CS120930) will continue to give you many years of safe, enjoyable and reliable motoring.

The fuel line on the affected Porsche 911 models connects the fuel tank (located at the front of the vehicle) to the engine (located at the rear of the vehicle) and is routed through the body's tunnel close to a coolant pipe. The forward part of the fuel line extending to the rear end of the tunnel is made of plastic. The plastic line is then joined to an aluminum line using a quick connector, which is routed to the engine.

In some cases, the release button on the fuel line quick connector can contact the adjacent coolant pipe as a result of assembly error. Relative movements between the fuel line and heating pipe can also loosen the locking mechanism.

If the locking mechanism on the fuel line quick connector disengages, fuel can leak out. The customer may detect the odor of fuel or notice a fuel leak. This can result in engine misfiring, or cause the engine to stall, increasing the risk of a crash. A fuel leak in the presence of an ignition source could result in a fire.

Please note Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your Porsche dealer is unable to perform this procedure within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.  
Attention: Customer Commitment  
980 Hammond Drive, Suite 1000  
Atlanta, GA 30328  
Telephone: 1(800) PORSCHE (1-800-767-7243)

At your option, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact Customer Commitment at the above telephone number and address.

We sincerely regret any inconvenience this Recall Notification may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. Please accept our apologies for this unplanned service visit.

Very truly yours,

Tim Quinn  
Vice President AfterSales  
Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this reply card, detach and return. Thank you for your assistance.

My correct address is: **or**  I sold this vehicle to:

Last Name												First Name												Initial	
Number												Street													
City												Province				Postal Code									

- Vehicle sold:
- Vehicle totaled/scrapped:
- Vehicle reported stolen:
- Vehicle has been exported:

}       
Month Day Year

Please print and give complete information.

Campaign  
**AC02**

Vehicle Identification Number **WPOAB2A97**

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