



APRIL 2012-RETAIL

VIN:

SERIAL #:

## **SAFETY RECALL NOTICE**

**NHTSA Assigned Recall Campaign Number- 12V-105**

This notice is sent to you in accordance with National Traffic & Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect which relates to motor vehicle safety may exist in the following Gulf Stream Coach, Inc. motor homes:

### **Which models are involved in the recall?**

**Certain model year 2001, 2002, 2003, 2004 and 2005 motor homes; including brands: Ultra, Conquest, Independence, Endura, Super C, Yellowstone and Cavalier motor homes built with the following floorplans: 6316, 6317, 6330, 8325 and 8328; all of which were manufactured in Gulf Stream's Goshen, Indiana facility during the period of January 5, 2001 to March 14, 2005, both dates inclusive.**

### **What is the condition?**

A condition could exist, which relates to the 110 Volt AC wiring installed in the motor home's cabinet that houses the refrigerator. This wiring may have been installed in a manner that allows contact with the refrigerator tubing, which is heated while the refrigerator is in use. This condition could create points of thermal degradation of the plastic insulation jacket of the 110 volt electrical wiring during vehicle operation, which over time could cause the 110 Volt AC wires to fault, resulting in possible property damage, fire or bodily injury.

**PLEASE NOTE:** This is not an update or element of any other recall concerning a *Dometic* or *Norcold* refrigerator. **This Gulf Stream recall concerns ONLY a specific segment of electrical wiring, as described above, in certain motor homes.**

### **How to get the Vehicle repaired?**

STOP USING THE MOTOR HOME IMMEDIATELY. An inspection and possible repair of the 110 volt wiring contained within the cabinetry behind the refrigerator must be completed as soon as possible. This inspection must be completed by an authorized Gulf Stream Dealer or qualified RV service center capable of completing the inspection and repair in accordance with the work instructions. The estimated time for inspection and any repairs by a qualified technician is approximately 2-hours. We recommend that you contact a qualified service center for an appointment to perform the recall service. The costs of the recall inspection and repair will be paid directly to a qualified service center making the inspection and repairs on the affected vehicle.

If you have a change of address or sold the vehicle, complete and return the enclosed prepaid postcard to us immediately! If you have sold the vehicle and do not know the VIN number, please provide the vehicle serial number (Begins with "53-") along with your name so that we may be able to attempt to identify the vehicle and current owner.

FEDERAL REGULATIONS REQUIRE ANY LESSOR RECEIVING THIS LETTER TO FORWARD IT TO THE LESSEE WITHIN 10 DAYS.

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund. Please provide a true and correct copy of the paid invoice to an authorized dealer or directly to *Gulf Stream Coach, Inc., PO Box 1005, Nappanee, IN 46550, ATTN: Motorized Service.*

If you are taking your vehicle to a non-Gulf Stream Dealer, the service center must contact Gulf Stream Service toll-free (800) 482-6456 for preauthorization to perform the recall repair.

If you have any issues concerning this recall inspection and repairs, please contact the service manager at the qualified service facility. If you have further concerns, you may contact Gulf Stream Coach toll-free at (800) 482-6456, and request to speak with a Motor Home Service Representative.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience; however, this voluntary recall is in the interest of your personal safety and satisfaction with our products. We value your patronage.

GULF STREAM COACH, INC.