



**Toyota Motor Sales, U.S.A., Inc.**  
19001 South Western Avenue, S207  
Torrance, CA 90509-2991

TMS-NTC-12090  
April 24, 2012

Recall Management Division  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Toyota Safety Recall 12V-092 Owner Notification

To whom it may concern,

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 12V-092 on the following models:

- Certain 2005 to early 2009 Model Year Tacoma

The letters are being mailed in accordance with the previously submitted schedule.

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark J. Kubota".

Mark Kubota  
Quality Compliance Supervisor

Attachments:

- Toyota 12V-092 (C0B) Owner Notification Interim



Toyota Motor Sales, U.S.A., Inc.  
19001 South Western Avenue  
P.O. Box 2991  
Torrance, CA 90509-2991

Certain 2005 to Early 2009 Model Year Tacoma Vehicles  
Spiral Cable Replacement  
**SAFETY RECALL NOTICE** (Interim Notice)

[VIN]

Dear Toyota Customer:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. Part of our commitment is to provide important information to you whenever a specific concern or problem may affect your vehicle.

Recently, Toyota informed the National Highway Traffic Safety Administration (NHTSA) that a Safety Recall will be conducted to address a problem involving the Spiral Cable in Certain 2005 to Early 2009 Model Year Tacoma Vehicles. We are currently making preparations to implement the Safety Recall remedy. The purpose of this letter is to explain what the recall is about and to keep you informed of Toyota’s implementation plan.

**We will send you another notification when the replacement parts are ready and preparations are complete.**

**What is the condition?**

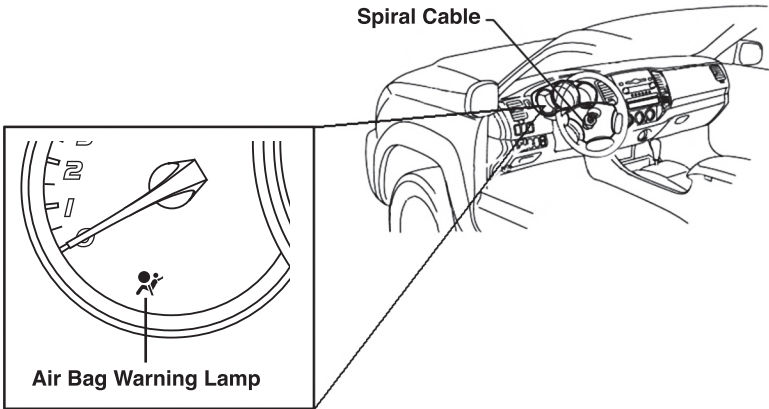
Due to a combination of factors, a part in the steering wheel assembly in your vehicle called the spiral cable may become damaged. If damage occurs, this can affect the electrical connection to several systems, including the driver’s air bag. Such damage would cause the air bag warning light to stay ON after starting the engine, and the air bag may not work. This could increase the risk of injury to the driver in a crash in which the air bag is designed to inflate.

**What will Toyota do?**

**Toyota is currently working on the remedy. You will receive a second owner notification letter when the remedy is available.**

**What should you do?**

We appreciate your patience while we prepare the remedy parts. In the meantime, please pay close attention to the air bag warning light. The air bag warning light is designed to come on, during the ignition cycle check function, when the engine switch is turned to the “ON” position. The light then goes off after about 6 seconds. ***This means the system is operating as designed.*** If the airbag warning light (1) illuminates or remains illuminated ***after*** this 6 second check period, or (2) comes on while driving, or (3) at times previously stayed illuminated while driving, please contact your local authorized Toyota dealer immediately for diagnosis and appropriate repair. If the problem is related to the issue addressed by this recall, the repair will be performed at **no charge** to you.



If you would like to update your vehicle ownership or contact information, you may do so by registering at [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

***Your local Toyota dealer will be more than happy to answer any of your questions.*** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**What if you have previously paid for repairs to your vehicle for this specific condition?**

If you have previously paid for repairs to your vehicle for this specific condition prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.