



PO BOX 70
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DODGE CENTER, MN 55927
507-374-6321

OWNER NOTIFICATION LETTER For NHTSA Recall 12V-083

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus Truck & Manufacturing (McNeilus) has decided that a defect which relates to motor vehicle safety exists in Autocar chassis with OEM equipped tag axles equipped with McNeilus refuse bodies, produced and shipped between 3/17/2011 and 2/10/2012.

McNeilus has identified units mounted (only on Autocar chassis) where air lines to the OEM equipped tag axle may have been reconnected incorrectly during the refuse body mounting process. The refuse truck manufacturing process may require that the tag axle on the chassis be removed. During removal there are two air lines that must be reinstalled back in the correct locations. If the air lines are reconnected incorrectly, the tag axle brakes will be applied when the tag axle is lifted, but will not function when the tag axle is lowered. This action results in reducing braking capability, which may increase the risk of a crash.

Owners should immediately determine whether the defect is present by inspecting air line connections to the tag axle, using the attached Technical Service Bulletin (TSB). If your inspection shows that your vehicle does not have the defect, please mark and return the supplied inspection card so that we may update our records.

Most affected units will be inspected and repaired if required by McNeilus service technicians at the customer's facility. A small number of units will be inspected and repaired using the customer's own technicians. The repairs should take approximately .5 hour. As an addendum to this letter, McNeilus is providing a TSB that details the inspection and (if necessary) repair process for this defect. McNeilus is in the process of contact owners to arrange inspection and (if necessary) repairs. Owners who complete their trucks prior to McNeilus inspection will be reimbursed for labor involved in inspection/repair, per the guidelines in the TSB.

If you believe that McNeilus Companies has failed or is unable to remedy the defect without charge within a reasonable time or if you have questions or need assistance in completing the inspection/repair, please contact McNeilus at 1-888-686-7278 to contact a local McNeilus service representative. You may also send an email to refuseservice@mcneilusco.com. You may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.