



Consumer Affairs

P.O. Box 685003

Franklin, Tennessee 37068-5003

A Division of Nissan North America, Inc.

OWNER NOTIFICATION

NHTSA RECALL 12V-079

Dear Infiniti Q45 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in 2003-2005 Model Year Infiniti Q45 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the inside of this notice.

REASON FOR RECALL

Due to a connector issue, one or both seat-mounted side air bags in your vehicle could stop working. **If this occurs, a red air bag warning lamp would illuminate on the dash to warn the driver.** If the lamp is ignored, the seat-mounted side air bags may not inflate in the event of a side impact crash, which could increase the risk of injury.

WHAT INFINITI WILL DO

Your Infiniti dealer will inspect the seat-mounted side air bags in your Q45 and relocate and secure the connector. This service, free for parts and labor, should take about an hour to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule. **Please contact your Infiniti retailer to perform this important service.**

WHAT YOU SHOULD DO

We strongly recommend that you have this service performed as soon as possible (even if the air bag warning lamp in your vehicle is not illuminated).

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer.

If you have paid to have your side air bag wire harness replaced prior to this service campaign, you may be eligible for reimbursement of the related expense. If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.