

## ***Safety Recall Notice***

### *Rubicon<sup>®</sup> 2900*

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

#### **Reason for This Recall**

Dutchmen Manufacturing, Inc. (Dutchmen) has decided that a defect which relates to motor vehicle safety exists in certain *Rubicon 2900* brand toy hauler trailers manufactured between October 12, 2011 and February 23, 2012. Other trailer models manufactured by Dutchmen Manufacturing, Inc. during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with a frame support located too close to the trailer tires which could result in the support contacting the tires when loaded. If the support contacts a tire this could result in a tire failure. A tire failure can lead to loss of control of the trailer resulting in serious injury.

#### **What We Will Do**

Dutchmen representatives have been in contact with the staff at your selling dealership regarding this situation. The required action is to remove the interfering frame support and install a new frame support with the proper clearance to the trailer tires. The service and parts required for this corrective action will be provided at no charge to you.

#### **What You Should Do**

Do not use your trailer. At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately two hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.



Dutchmen Manufacturing, Inc.  
P.O. Box 2164  
Goshen, IN 46527-2164

NHTSA Recall No. 12V-077  
Transport Canada Recall No. 2012-081

If you have questions concerning this recall or if you need any assistance such as locating a Dutchmen authorized dealer or repair facility, please contact the **Dutchmen Warranty/Service Department** by mail at Dutchmen Manufacturing Inc., P.O. Box 2164, Goshen, IN 46527, by email at '[warranty@dutchmen.com](mailto:warranty@dutchmen.com)', or by phone at 574-537-0700.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Dutchmen by contacting the **Dutchmen Warranty/Service Department**.

### **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Dutchmen fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

**Jerry McCarthy**  
Director of Service Operations

Re: NHTSA Recall No. 12V-077  
Transport Canada Recall No. 2012-081