



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department

P.O. Box 685003
Franklin, Tennessee 37068-5003

OWNER NOTIFICATION**NHTSA RECALL 12V-076**

Dear Nissan Quest Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in 2011-2012 Model year Nissan Quest vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

On certain 2011-2012 Model Year Quest vehicles, there is an issue with the Fuel Pump Control Module (FPCM) which may cause the engine to stop running without warning under the following conditions: (1) the fuel tank has one quarter or less of fuel; and (2) the vehicle is driving at slow speeds or idling on a decline. If the engine stops without warning on your vehicle, this may increase the risk of a crash.

What Nissan Will Do

Your Nissan dealer will reprogram the Engine Control Module (ECM), free of charge, which will update the software contained in the FPCM. This free service should only take an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Please maintain the fuel level in your vehicle so that the fuel gauge reads above the one quarter position. Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.