



SPARTAN CHASSIS, INC.

1000 REYNOLDS RD • CHARLOTTE, MI 48813 • 517.543.6400

January 9, 2012

VIN#  
Name  
Address  
City, State Zip

**IMPORTANT: Safety Notice SAFETY RECALL – 11V-516**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exists in certain incomplete recreational vehicle chassis.

*Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.*

**Defect:**

Certain recreational vehicles chassis produced by Spartan Motors Chassis, Inc. may exhibit an inadvertent, increase in vehicle speed after the vehicle's cruise control is set. When the brake is applied and released, the cruise may resume and the vehicle speed may continue to increase. However, when the cruise control function is in the "Off" position, this **will not** occur.

If the vehicle speed increases and the driver is unaware, he/she may have reduced stopping distance in the event he/she needs to slow and subsequently stop the vehicle. This could lead to a vehicle crash. This may occur without warning.

**Corrective Action:**

Spartan Motors Chassis, Inc. will install new cruise control switches and reprogram the existing control module free of charge.

**Labor Time:**

The labor time required to perform said repairs may be 2 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.



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### **What You Should Do:**

**Call Spartan Motors Chassis, Inc. at 800-393-8861, Option 4.** You do not need to call Spartan Chassis to find the facility most convenient to you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>.

### **Leased Vehicles:**

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

### **Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-393-8861, Option 4.

### **Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Sonia Thorndyke  
Recall Coordinator  
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Tel: 800-393-8861, Option 4  
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