



## ***Safety Recall Notice***

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of National Traffic and Motor Vehicle Safety Act.

### **Reason for This Recall**

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in the Thor Motor Coach Windsport and Hurricane models of motor homes.

All of the motorhomes subject to this recall campaign have the exhaust running too close to a vehicle storage compartment. The exhaust requires a heat shield to be in place in when located this close to other parts of the vehicle. Without the heat shield in place, heat is not properly dissipated around the exhaust of the vehicle. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death. There have been no reports of injuries due to this defect.

### **What We Will Do**

TMC will install a heat shield to protect the storage compartment from the heat generated by the exhaust. This defect will be corrected by TMC at no expense to you, the owner.

### **What You Should Do**

You are to contact the nearest TMC dealer or repair facility to schedule an immediate installation of the heat shield.

If you have questions concerning this recall or if you need any assistance such as locating a TMC authorized dealer or repair facility, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-855-2867*.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

### **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should TMC fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our motorhomes.

Sincerely,

A handwritten signature in black ink that reads "Janae M. Kurtz".

Janae' Kurtz  
Vice President of Customer Service

Re: NHTSA Recall No. 11V-459  
Transport Canada Recall No. 2011 - 327