



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

March 2012

NHTSA Recall 12V-063

## **IMPORTANT SAFETY RECALL NOTICE**

Dear Pilot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **What is the reason for this notice?**

Honda has decided that a defect which relates to motor vehicle safety and emission regulations exists in certain 2012 model year Pilot vehicles. There is a possibility that the fuel tank vapor control vent shut float valve, which detects the fuel level in the fuel tank, may become detached from the inside of the fuel tank. If the valve becomes detached, fuel may overflow from the fuel tank or a fuel leak may occur.

#### **Safety Consequence**

In the presence of an ignition source, a fuel leak increases the risk of a fire.

#### **Emission Consequence**

Fuel evaporating into the atmosphere will result in the vehicle no longer meeting emission regulations. Your vehicle may fail a state or local emission inspection if you do not have this recall repair done.

### **What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect the valve and, if necessary, replace the fuel tank assembly. The inspection and replacement process may be completed in approximately 2 hours; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling. This work will be done *free of charge*.

### **California Owners Only**

The DMV will not renew your registration until this emission recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emission recall was completed. Submit the certificate to the DMV only if the DMV requests it.

### **Emission Warranty**

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

### **Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to [http:// www.safercar.gov](http://www.safercar.gov).

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**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**

Campaign #S25 / Service Bulletin #12-010