



IC Bus, LLC  
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navistar.com

A NAVISTAR COMPANY

MAILED

APR 04 2012

Compliance Dept.

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## SAFETY RECALL G-12503

MARCH 2012

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain CE model buses built 12/2/2010 thru 1/12/2012 with Automatic Traction Control and/or Roll Stability Control.

### **REASON FOR THIS RECALL**

In extremely cold conditions (at or below 0 degrees Fahrenheit / 18 degrees Celsius) internal leakage in the Bendix ATR6 valve can result in pressure being delivered to the effected service brake circuit without driver input.

### **RISK TO MOTOR VEHICLE SAFETY**

Brake application without driver input could increase the risk of an accident possibly causing property damage, personal injury or death.

### **DEFECT REMEDY**

The remedy will involve the installation of a new ATR6 valve cover kit for the affected valves. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 2 hours to complete and may take 4 hours to complete if your vehicle is equipped with two valves.

### **ACTIONS YOU SHOULD TAKE**

IC Bus' records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**