

MAKE EVERY EFFORT TO COMPLETE THIS PROGRAM AS SOON AS POSSIBLE.

COPY OF OWNER NOTIFICATION FOR U.S. AND CANADIAN OWNERS

XYZ Corporation
3240 Arrow Drive
Anywhere, YZ 99999

IMPORTANT: SAFETY NOTICE

SAFETY - PRODUCT IMPROVEMENT PROGRAM FOR REPLACING THE BENDIX ATR-6 VALVE ON CERTAIN CT660 ON HIGHWAY TRUCKS

MODELS INVOLVED - CT660

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect, which relates to motor vehicle safety, exists in On-Highway Trucks equipped with the Bendix ATR-6 Braking System.

Bendix has determined that a design modification can cause internal leakage to potentially develop. In extremely cold conditions (at or below 0 degrees Fahrenheit / negative 18 degrees Celsius), this may result in intermittent or, in isolated cases, continuous service brake application. During such brake application, ABS will still be operational and additional service braking is still available. Unintended brake application, in conjunction with other factors or circumstances, may create the potential for a crash hazard.

Caterpillar will install a new ATR-6 valve cover kit. Caterpillar will perform this service for you free of charge.

Contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number 1-800-447-4986.

Caterpillar: Confidential Yellow

If you no longer own the vehicle, please contact Caterpillar at this toll free number 1-800-447-4986.

If you have any questions, please contact:

Caterpillar Inc.
Peoria, IL 61629-2490
Attn: Americas Distribution Services Division
Truck Call Center
Telephone: 1-800-447-4986

You may contact the following to if you experience a complaint:

In the U.S.
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to
<http://www.safercar.gov>

In Canada
Transport Canada
Defects Investigations and Recalls
Telephone: 1-800-333-0510

We regret any inconvenience this may cause you.
Caterpillar Inc.

Identification #(s)
Attached to _____, 2012 Service Letter

Please refer the dealer to their Service Letter dated 30May2012 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to have this service performed for your added safety and satisfaction.

Caterpillar Inc.

Identification #(s)

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Attached to 30May2012 Service Letter

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Fri Jun 1 12:48:49 CDT 2012

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