



Crossroads RV  
305 Hawpatch Rd.  
Topeka, IN 46571

NHTSA Recall No. 12V-050

## ***Safety Recall Notice*** *Redwood*<sup>®</sup>

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

### **Reason for This Recall**

Crossroads RV, Inc. (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain *Redwood* brand fifth wheel trailers manufactured between August 26, 2011 and January 18, 2012 with a Carlisle hydraulic brake pump. Other trailer models manufactured by Crossroads Manufacturing, Inc. during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with a defective hydraulic brake pump manufactured by Carlisle Brake and Friction. The hydraulic pump could fail resulting in a loss of braking in the trailer. A loss of braking could result in a loss of vehicle control resulting in serious injury.

### **What We Will Do**

Crossroads representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the hydraulic brake pump on your fifth wheel. The service and parts required for this corrective action will be provided at no charge to you.

### **What You Should Do**

Do not use your trailer. At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately two hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.



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If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads Warranty/Service Department**.

## **Notifications**

### In the United States:

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

**Alicia Dunafin**  
Director of Customer Care

Re: NHTSA Recall No. 12V-050