

Dear [Customer],

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Morgan Olson has decided that certain model year 2009-2012 Morgan Olson walk-in van type vehicles, manufactured from September 1, 2009, through February 2, 2012, fail to conform to the strength requirements of S4.2.1.1(a) of Federal Motor Vehicle Safety Standard ("FMVSS") No. 206 "Door Locks and Door Retention Components."

The latches used in the sliding doors of these vehicles do not meet this standard. Accordingly, if a sliding door equipped with one of these latches is struck with such force, it is possible that the latch will break and cause the sliding door to become unsecured. A door latch system that does not comply with strength requirements may not remain fully latched or keep the sliding door closed, especially in the event of a crash, increasing the risk of injury to the vehicle occupant.

Morgan Olson began shipping compliant door latches on April 2, 2012, to replace the current noncompliant latches. Please fill in the attached card(s) requesting replacement parts and return to us postage pre-paid. The estimated time required to correct the defect is 0.2 hours. Upon completing the installation of the compliant parts, please send an invoice as detailed on the technical bulletin that will accompany the parts, to Morgan Olson for reimbursement. These parts should be installed by an experienced body technician in accordance with the technical bulletin that will be provided with the parts.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact your Morgan Olson representative.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Phillip M. Ownbey
President and Chief Operating Officer

ATTN: Warranty Dept



First Class Postage
BR5-001





1801 S. Nottawa Road
Sturgis, Michigan
49091

First Class Postage
BR5-001

CUSTOMER NAME
(remove this field for final printing)

IMPORTANT SAFETY RECALL NOTICE

ATTN: Owner/Fleet Manager

Thank you for your assistance. Please detach this card and return this postage paid information card. Your new parts will be sent to you immediately upon receipt.

Zip

City/State

Street

Name

RECYCLED SOLD STOLEN

If you no longer have possession of this walk-in Ship to address (if sold please provide new owners address) please circle the status of this vehicle .

Please circle the number of cab doors on this specific truck 1 or 2

Morgan Olson Body Identification # _____
(This should be located close to your VIN#. If you have trouble locating this number please call our warranty department 1.800.262.3437)

**PLEASE PROVIDE THE FOLLOWING INFORMATION TO ENSURE YOUR
REPLACEMENT PARTS ARE PROPERLY SENT TO YOU. THANK YOU.**

Customer (to be pre-printed) VIN# (to be pre-printed)