



# TURTLE TOP

Division of Independent Protection Co., Inc.  
67819 State Road 15  
New Paris, Indiana USA 46553

## SAFETY RECALL NOTICE

March 21, 2012

SW Excursion & Educational Tours  
6363 S. Pecos Road #106  
Las Vegas, NV 89120

VIN: 1GBE5V1978F402788

### **NHTSA Vehicle Safety Recall Notification 12V-044 (Turtle Top), NHTSA Safety Recall Notification 11E-003 (Carrier GenV EM-1 Evaporator Unit)**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **REASON FOR THIS RECALL**

Turtle Top has decided that a defect which relates to motor vehicle safety exists in certain vehicles it equipped with Carrier GenV EM-1 Evaporator Units. This decision was based on information provided by Carrier that a possible safety defect exists in the Gen V EM-1 Evaporator Units equipped with an Allied Motion motor assembly containing a Delphi Pack-ConIII fuse holder shipped after January 1, 2006 for installation in commercial, school and shuttle buses. Turtle Top installed these GenV EM-1 Evaporator Units in vehicles that it manufactured from February 2008 through October 2011.

Analysis of the potential safety issue determined that with time, temperature, and/or vibration, the fuse may loosen in the fuse holder resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt, and may be accompanied by flame, smoke and potential fire propagation within the EM-1 Units.

#### **WHAT WE WILL DO**

Turtle Top, in cooperation with Carrier, will provide owners of all covered EM-1 units a rework for the potential defect at no charge for parts or labor. If your vehicle has already had the remedy performed prior to this recall, Carrier will reimburse owners for pre-notification remedies.

#### **WHAT YOU SHOULD DO**

Affected vehicles owners need to contact Carrier's hot-line at 1-800-793-4741 to inquire as to where the closest authorized Carrier Service Center is located to have this corrective action completed on your vehicle or if you have any questions. The repair is estimated to take 30 minutes to complete.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Phone: 574 831-4340  
Fax: 574 831-4349  
E-mail: [ttsp@turtletop.com](mailto:ttsp@turtletop.com)  
Website: [www.turtletop.com](http://www.turtletop.com)



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If Turtle Top or Carrier fails or is unable to remedy this potential defect without charge and within a reasonable period of time, you may submit a written complaint to the Administrator,

National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience which this action may cause you; however, Turtle Top and Carrier are concerned about you and your passengers' safety. Thank you for your attention to this important matter.

Sincerely,

Janet L. Kercher-Dudley  
Turtle Top Standards Engineer

Enclosure: Service Bulletin TAC-SER11-001

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