



Safety Recall # 12V-028

February 20, 2012

Dear Valued Customer,

This notice is being sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act. DRV, formerly DoubleTree RV, has decided that a defect which relates to motor vehicle safety may exist on certain model year 2008, 2010 and early 2011 Select, Mobile and Elite Suite fifth wheel trailers equipped with disc brakes and eight (8) lug aluminum wheels. Due to excessive paint on the brake hub, the wheels on the subject trailer could exhibit lessening clamping pressure between the aluminum wheel and the axle hub assembly. This lessening of clamping pressure can increase the risk of wheel separation and result in vehicle damage, crash, or personal injury.

The correction of this condition includes the removal of all four (4) wheels and cleaning the paint from the mating surfaces of the axle hub and the aluminum rim and reinstallation of the wheels using the proper torque procedures. The correction also includes the placing a decal on your unit stating the torquing requirements and specifications. The inspection and performance of this corrective action should be performed by a qualified dealer or service facility of your choice.

Enclosed with this notification is the warning decal previously mentioned which will be attached to your trailer by the dealer / servicing facility performing the work related to this recall. It is critical that owners / users of trailers equipped with aluminum wheels strictly adhere to torques procedures and specifications. Aluminum wheels are more sensitive to torque loss and require diligence in making sure that proper torque is maintained.

This letter, along with the enclosed warning decal and claim form are the documents authorizing the recall work to be performed. We ask that you contact a qualified dealer or service center to make an appointment and present these documents to them at the time of service. This recall will be performed at no charge to you. If you have questions or would like help in locating a DRV dealer or service center please contact our customer service center at 1-260-562-1075.

If DRV fails or is unable to provide you with the necessary service procedures within a reasonable time, you may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling DRV at 1-260-562-1075. This will enable us to advise the new owner of this recall. Also, under Federal law, any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

We apologize for the inconvenience this may cause, however we are taking this action in the best interest of your safety and continued satisfaction with your DRV product.

Sincerely,

DRV Customer Service

Enclosures (2)