

June 2012

2001-2002 Mazda Tribute Safety Recall 6712A

Dear Mazda Owner:

Service parts are now available to perform the necessary repairs to your vehicle.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2001-2002 Tribute vehicles equipped with an Anti-Lock Brake System (ABS).

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On certain 2001-2002 Tribute vehicles equipped with ABS, it may be possible that an electrical short might cause an Anti-Lock Brake System (ABS) malfunction that could illuminate the ABS warning light. In some cases, the module may overheat and result in a burning odor, smoke, and/or fire. This condition could occur either when the vehicle ignition switch is in the off position or while the vehicle is being operated.

Mazda previously notified affected Tribute owners of Safety Recall 4507C in May 2007. The 4507C notification informed owners to have the ABS module connector inspected and repaired as needed. This new Safety Recall 6712A will modify your vehicle's ABS system to provide additional protection against potential electrical shorts. It is very important that <u>both</u> Safety Recalls be performed on your vehicle.

What should you do?

<u>Please make an appointment with any authorized Mazda dealer to have this repair completed as soon as possible</u>. You do not need to bring this notice to the dealer, but it may assist in the check-in process. Mazda wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Mazda can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Mazda North American Operations **Technical Services Division** 1444 McGaw Ave. Irvine, CA 92614-5570 www.MazdaUSA.com

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Until Safety Recall 6712A is performed, it is recommended that you park your vehicle outdoors away from structures to prevent a potential fire from spreading in the unlikely event that your ABS module develops an electrical short.

What will Mazda do?

Your Mazda dealer will install a new re-designed master cylinder reservoir cap and a fused ABS relay. These repairs will be performed free of charge (parts and labor). The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Although this recall affects the ABS system, it is unlikely that the ABS warning light will be illuminated due to the safety risk being addressed by this recall. There are many unrelated reasons an ABS light may be illuminated. If your ABS warning light is illuminated, you should decide prior to taking your vehicle in for this safety recall repair if you would like the dealer to diagnose and address the concern associated with the ABS warning light. Mazda will only pay for the diagnosis if the repair is related to the concern addressed by this recall.

What if you already paid for this repair?

If you previously paid for a repair that addresses the issue described in this letter, you still need to have this recall performed to ensure the correct parts and procedures were used.

You may be eligible for a refund of previously paid repairs. Refunds will only be provided for service related to the master cylinder reservoir cap. To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at <u>www.MazdaUSA.com</u>.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid Information *Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this safety recall, please contact our Customer Assistance Center at (800) 222-5500, option #6.

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If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to *http://www.safercar.gov*.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

Mazda North American Operations

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