



Navistar, Inc.
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navistar.com

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Compliance Dept.

Compliance Dept.

A NAVISTAR COMPANY

SAFETY RECALL G-12501

APRIL 2012

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 3200 model chassis built 8/16/04 thru 5/13/10 with an integrated mobility unit.

REASON FOR THIS RECALL

If the rear brake line is not oriented properly during brake repairs, and the bus kneeling feature is activated, it is possible for the brake line P-clip to become pinched and may result in the rear brakes to not fully release and drag.

RISK TO MOTOR VEHICLE SAFETY

Brakes that do not fully release or drag could potentially overheat. Brake overheating may cause extended stopping distance and may result in a wheel end fire. A wheel end fire may cause property damage, personal injury, or death.

DEFECT REMEDY

The remedy will involve removal of the right and left side brake line support brackets and relocation of the brake line routing clip. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 2 hours to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.