

SAFETY RECALL NOTICE

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46514

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal regulations require that any vehicle lessor receiving this recall MUST forward a copy of this notice to the lessee within ten (10) days.

Glaval Bus, in conjunction with Carrier, decided a defect which relates to motor vehicle safety exists on certain Chevy, GMC, Ford and Freightliner chassis, which include models Apollo, Concorde II, Entourage, Primetime, Sport, Titan, Titan II and Universals, model years 2006 through 2011, manufactured between January 2006 and December 2010 containing EM1 GenV evaporators manufactured between January 1, 2006 and December 2010, that contain modules with part numbers 77-62512-XX and 77-62112-XX/serial numbers between KNT90890232 and NNE91230058. Customers with EM1 GenV units prior to the above mentioned serial numbers and dates that have had Carrier replacement motors 54-00621-00 installed, will also require this upgrade.

WHAT IS BEING RECALLED:

This recall applies to the Delphi Corporation Pack Con II fuse holder, contained within the EM1 evaporators.

WHY IS IT BEING RECALLED:

Analysis of the potential safety issue determined that with time, temperature, and/or vibration, the fuse may loosen in the fuse holder resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt, and may be accompanied by flame, smoke and potential fire propagation within the EM-1 units.

WHAT YOU NEED TO DO:

CALL THE CARRIER RECALL HOTLINE @ (800) 793-4741 or an authorized Carrier dealer/service center immediately.

WHAT CARRIER WILL DO:

Carrier will provide owners of all affected units a rework for the potential defect at no charge for parts or labor.

Even if the recall has been completed prior to receiving this notice,
YOU STILL NEED TO FILL OUT AND RETURN THE RECALL NOTICE CARD
 This card has been included with this mailing.

If after contacting Carrier and your inspection and/or repair is not completed in a reasonable amount of time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

<p><u>Vehicles in the United States</u> Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590 Or call the Toll Free Vehicle Safety Hotline: (888) 327-4236 TTY: (800) 424-9153 Or go to: http://www.safercar.gov</p>	<p><u>Vehicles in Canada</u> Transport Canada ASFAD Place de Ville Tower C 330 Sparks Street Ottawa, ON K1A 0N5 (800) 333-0510</p>
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NOTE: See reverse side of this document for Carriers instructions to identify and confirm units affected by this recall.



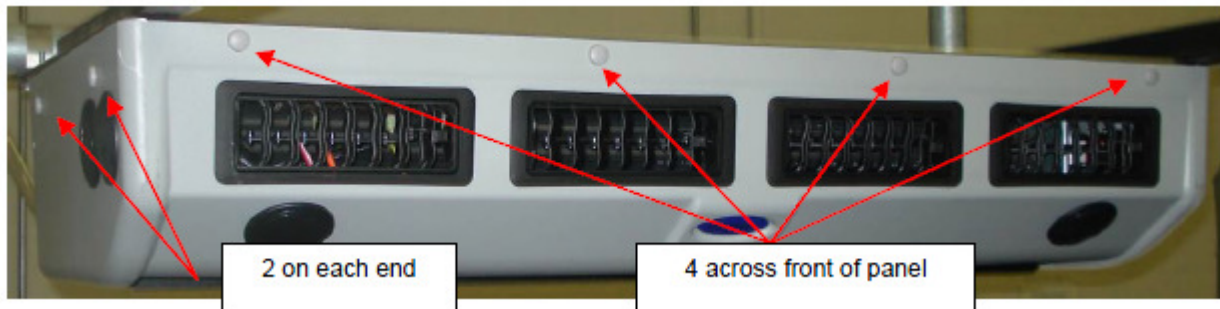
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Instructions to identify and confirm the affected units by the unit identification tag, and visual confirmation of the fuse assembly.

CAUTION: BEFORE STARTING, DISCONNECT THE VEHICLE BATTERY & USE LOCKOUT/TAGOUT PROCEDURES FOR SAFETY.

STEP 1) Remove the cover from the evaporator by removing the 8 screws shown below. Properly support the cover while removing the screws.



STEP 2) Once the cover has been removed, the identification tag containing the unit part number, manufacture date, and serial number can be found on the motor "cradle" mount, as seen in the photo below (on left). Compare the information to the above mentioned manufacture date, and/or serial number. Units employing a fuse holder as appears circled in red below require the upgrade with the new fuse holder.



Serial Number Tag



Old Fuse Holder



New Fuse Holder

- o If determined the unit requires the fuse assembly upgrade, **THE SERIAL NUMBER WILL BE REQUIRED TO ORDER THE KIT.**
- o The kit will be shipped to the address provided at no charge, and will contain all necessary materials and instructions.
- o The time allowance to perform the re-work is 30 minutes. To submit for labor reimbursement, a warranty claim needs to be filed with Carrier. The process and codes to be used are as follows:

1. Enter "PT11-01" in the "Part number" category. (No MPR required)
2. Enter "PT11-01 L" in the "Job Code" category. (Represents 30 minutes labor)
3. Submit claim.