



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue, S207
Torrance, CA 90509-2991

TMS-NTC-12307
December 17, 2012

Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 12E-046 –Owner Notification

To whom it may concern,

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 12E-046 on the following Toyota vehicles:

- 2007 to 2012 Model Year FJ Cruiser

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,

A handwritten signature in black ink, appearing to read "M. J. K.", is written over a thin horizontal line.

Quality Compliance Assistant Manager

Attachments:

- Toyota 12E-046 (C0R) Owner Notification Remedy



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

URGENT SAFETY RECALL

This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

TRD High Performance Brake Kit Accessory *Equipment Recall*
Designed to fit 2007 to 2012 Model Year FJ Cruiser Vehicles
SAFETY RECALL NOTICE

[VIN]

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the *optional accessory* Toyota Racing Development (TRD) High Performance Brake Kit designed for 2007 to 2012 model year FJ Cruiser vehicles. **We are sending you this notice in the event your vehicle is equipped with this accessory.**

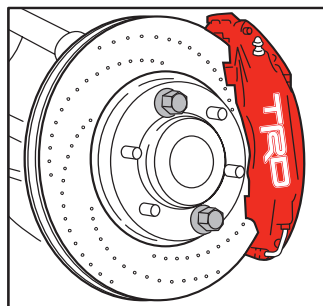
What is the condition?

The subject TRD Brake Kit is specifically designed for the front wheels of 2007–2012 model year FJ Cruiser vehicles. Due to the shape of the outer brake tube (Crossover Tube) of the Brake Kit, certain wheels (such as the TRD 16-inch 6-Spoke alloy wheel) may have minimal clearance. If wheel balance weights are installed in an incorrect location, there is a possibility that the outer brake tube could be damaged due to interference with the balance weight, and brake fluid could leak from the damaged tube. This could result in increased stopping distance, and in some cases, loss of vehicle front braking performance, which could increase the risk of a crash.

What should you do?

You can inspect your vehicle to determine if it is equipped with an optional accessory TRD High Performance Brake Kit.

- Is your vehicle equipped with the TRD High Performance Brake Kit shown below? The TRD brake kit is located behind the front wheels of the vehicle; the kit is red in color and has the TRD logo located on the side, as shown below.



If your vehicle is equipped with the TRD High Performance Brake Kit shown above, **regardless of the wheel size**, please contact your local authorized Toyota dealer to make an appointment to have this important remedy performed on your vehicle as soon as possible. The remedy will take approximately 1 hour. However depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If you have completed the inspection yourself and determined your vehicle is not affected by this Safety Recall, please check the box on the attached reply card and return it to us. Doing so will remove your vehicle from future mailing regarding this Safety Recall.

If you are not comfortable doing this inspection yourself, any authorized Toyota dealer will perform the inspection at **no charge**.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What will Toyota do?

If your vehicle is equipped with an *optional accessory* TRD High Performance Brake Kit, **regardless of the wheel size**, any authorized Toyota dealer will replace the Brake Crossover Tube with one of a new design at **no charge** to you.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
 Toyota Customer Experience, WC10
 19001 South Western Avenue
 Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-8 weeks to process your request. If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

↓ Remove at perforation and insert into supplied envelope ↓



NAME/ADDRESS INFORMATION

**Toyota FJ Cruiser Vehicles
TRD High Performance Brake Kit**

My vehicle is **NOT** equipped with the TRD High Performance Brake Kit shown in the letter. Please remove my name from any other mailer for this campaign in the future.

If your vehicle ownership information has changed you may update it by visiting us at www.toyota.com/ownersupdate or by completing the following form:

Mark One: 1 Same Owner, Name and /or Address Changed 2 Same Owner, Additional Driver 3 New Owner 4 No Longer Have Vehicle— Sold to Individual Listed Below 5 Exported 6 Destroyed/Stolen

	First Name	MI	<input type="checkbox"/> MR. <input type="checkbox"/> MS.	<input type="checkbox"/> MRS. <input type="checkbox"/> DR.	Effective Date of This Information
	Last Name				Month Day Year
	Company Name				
	Address/P.O. Box				
	Apt./Suite Number				
	City		State		Zip Code
	Primary Telephone Number	Ext.	Alternate Telephone Number	Ext.	
	e-mail Address				



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

URGENT SAFETY RECALL

This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

TRD High Performance Brake Kit Accessory *Equipment Recall*
Designed to fit 2007 to 2012 Model Year FJ Cruiser Vehicles
SAFETY RECALL NOTICE

[VIN]

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the accessory Toyota Racing Development (TRD) High Performance Brake Kit designed for 2007 to 2012 model year FJ Cruiser vehicles. ***Our records indicate your vehicle was equipped with this accessory at first vehicle delivery.***

What is the condition?

The subject TRD Brake Kit is specifically designed for the front wheels of 2007–2012 model year FJ Cruiser vehicles. Due to the shape of the outer brake tube (Crossover Tube) of the Brake Kit, certain wheels (such as the TRD 16-inch 6-Spoke alloy wheel) may have minimal clearance. If wheel balance weights are installed in an incorrect location, there is a possibility that the outer brake tube could be damaged due to interference with the balance weight, and brake fluid could leak from the damaged tube. This could result in increased stopping distance, and in some cases, loss of vehicle front braking performance, which could increase the risk of a crash.

What will Toyota do?

Any authorized Toyota dealer will replace, ***regardless of your wheel size***, the Brake Crossover Tube with one of a new design at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact, *regardless of your wheel size*, any authorized Toyota dealer and make an appointment to have the Brake Crossover Tube replaced as soon as possible.

Replacement of the Brake Crossover Tube will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc., Toyota Customer Experience, WC10, 19001 South Western Avenue, Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-8 weeks to process your request.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.