From: David Robertson
To: Schuler, Kelly (NHTSA)
Subject: Owner Notification for Recall 12V-357; 2001 - 2008 MY Mazda Trbiute Speed Control Concern
Date: Monday, September 24, 2012 5:03:45 PM

Kelly,

As we discussed on the phone, just for your reference.

For recall 12V-357 we notified owners of the concern and instructed them to contact a dealer to have their speed control cable disconnected until repair parts were available. That letter was mailed out on August 2. We followed up with some of the owners by a mailing on September 13 to inform them that the repair parts are available at the dealers and they should return to the dealer for the final fix. These letters were sent to owners of 2001 – early 2006 MY vehicles. There was a running change during the 2006 MY that impacts the parts to be used for the field fix and unfortunately the repair parts we received for the later model years were incorrect. So now we are waiting to receive and confirm the parts before we notify the owners of the later model year vehicles to contact a dealer for the final repair. We expect these parts will be available in late October or early November.

If you have any questions, please let me know.

Thanks,
David Robertson
Mazda
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