

## Schuler, Kelly (NHTSA)

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**From:** Janet Kercher-Dudley [janetd@turtletop.com]  
**Sent:** Monday, March 19, 2012 3:07 PM  
**To:** Schuler, Kelly (NHTSA)  
**Subject:** Follow-up with Turtle Top on Carrier Recall 12V-044 (03-19-2012)

Hi Kelly,

Getting back to you from your phone call to me earlier in regards to getting customer notification letters sent to Turtle Top vehicle owners affected by Carrier's recall 11E-003 or Turtle Top's recall 12V-044. My contact person at MCC, the parent company of Carrier, is back in the office and he has assured me that MCC will be sending out our notification letters on Turtle Top's behalf by the end of this week (3-23-12), I am sending to him today Turtle Top's "tweaked" notification letter you returned to me with a suggested changes and also our list of affected vehicle owners. I will send a representative letter to you as soon as I have a copy of one of the letters from MCC and will forward onto you for Turtle Top's records on the recall.

Thanks so much!

Janet

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