



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Ave, SE  
Washington, DC 20590

January 25, 2013

Kevin Walker  
Startrans Bus Corporation  
Engineering Manager  
P.O. Box 463  
Goshen, IN 46527

NVS-215kjs  
11V-492

Dear Mr. Walker:

We have completed a review of the quarterly report status for the third quarter of 2012. According to our records, Startrans Bus Corporation's third and fourth quarterly reports for safety recall 11V-492 were due in this office on, or before July 30, 2012 for the third and the fourth report was due on, or before October 30, 2012. We have not received these reports and they are now overdue.

If you believe that you sent in these reports, please provide a copy. If you believe that no reports were required, please explain the reason. Please provide your response by February 8, 2013.

You may fax the report to Mrs. Kelly Schuler at 1-202-366-7882, or email her at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov). If you have any questions concerning this matter, please contact Kelly at 1- 202-366-5227.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement