



419 W. Pike St., Jackson Center, OH 45334

Important Safety Recall Notice

Airstream Interstate Motorhome

NHTSA Recall Number 12V-596
Transport Canada Recall Number 2012-438

Date:

TO: Airstream Dealer

Problem

Airstream has decided that a defect which relates to motor vehicle safety exists in Airstream Interstate Motorhomes with the Rear Sofa Floor Plan. It is possible for the seat belt latch or buckle to fall in between the sofa base and sofa back and come in contact with electrical equipment located under the sofa base. It is also possible for metal cables under the seat to break and fall on the electrical equipment as well. If either item comes in contact with the electrical equipment arcing could occur, which could result in a fire.

RANGE OF VEHICLES INVOLVED:

- 2008-2013 Airstream Interstate Motorhomes with Rear Sofa Floor Plan.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is 45 minutes.

SERVICE ACTION:

Install a cover over the electrical components located under the sofa and a close-out cover over the electrical connection from the battery box to protect it per the Airstream Warranty Instructions

encl. – Owners Letter

Dave Schumann

Director of Service and Warranty Administration

Re: NHTSA Recall No. 12V-596
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