

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Delivery Stop-S 1000 RR  
**Date:** Thursday, December 13, 2012 10:33:29 PM

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DCSnet Message   
**Important**

Subject: **Delivery Stop-S 1000 RR**

Dear BMW Motorrad USA Dealers,

We regret to inform you that further retail sales and customer deliveries of Model Year 2012 and 2013 S 1000 RR motorcycles must be halted in your dealerships **IMMEDIATELY**. Affected production dates are September 2011-December 2013. The HP4 variant is NOT affected. Please note that wholesale shipments of affected models will be temporarily suspended.

Customers that have taken possession of their motorcycles are NOT asked to stop riding.



BMW Motorrad USA is working to correct the issue affecting these units and will advise further when dealers can recommence customer deliveries. Should the delay necessitate an extension of free flooring for any affected units, BMW Motorrad USA will contact dealers directly.

Please see the attached Q & A for more information regarding this unfortunate issue and to help your personnel answer any customer inquiries.

We regret any short-term inconvenience this may cause with customer deliveries and we will inform you once this issue is resolved. A Service Information Bulletin is forth coming. The customer notification is planned for January 2013.

Regards,

Shawn McLean and Joe Wagner

Attachments:  [2012-S1000RR - SideStand Q and A\[80f3eb3b\].pdf](#)  [2012-S1000RR - SideStand Q and A\[80f3eb3b\].pdf](#)

Recipients: BMW Motorcycles, Service, MOTORCYCLES, All Areas, All Departments, All Personnel  
BMW Motorcycles, CC-MotorcycleMailingList