

# SAFETY RECALL NOTICE



**Bombardier Recreational Products Inc.**

565 de la Montagne Street  
Valcourt, Québec, Canada J0E 2L0  
T 450.532.2211 F 450.532.5133

[www.brp.com](http://www.brp.com)

Date: December 21, 2012

## Re: Can-Am™ Roadster – Fuel Cap Replacement

Dear Can-Am Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, the Canada Motor Vehicle Safety Act, the U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB) and Environment Canada. Bombardier Recreational Products Inc. and BRP US Inc. ("BRP") have decided that a defect which relates to motor vehicle safety exists on certain Can-Am Roadster models and are conducting a safety recall.

### What is the potential problem?

The fuel cap may not seal properly the fuel tank filler neck. Fuel vapors in the presence of an ignition source could result in a fire.

### Which models are involved?

Can-Am Roadster model year 2008 to 2012.

### What will BRP do?

For dealers: BRP is publishing a Safety Campaign bulletin giving the procedure to replace the fuel cap with an improved version.

For customers: Starting in January and over the following 4 to 8 weeks, BRP will be sending to all known registered owners a Safety Recall package that will include a letter and an improved fuel cap for them to install. Please note that the shipping will be prioritized according to seasonality. A postage free return card will also be included in the Safety Recall package for customers that no longer own the vehicle or if the owner's information in the notice is incorrect.

Also, BRP is posting this notice and attached Safety Campaign Bulletin on its dealer website BOSSWeb ([www.bossweb.brp.com](http://www.bossweb.brp.com)). Information for customers is posted on BRP's public website ([www.can-am.brp.com](http://www.can-am.brp.com)).

### What should you do?

For unregistered units as of December 21<sup>st</sup> 2012:

- Do not sell or deliver any involved vehicle that you have in stock as federal law requires you to complete the recall service on these vehicles before retail delivery.
- Follow all instructions provided in the attached Safety Campaign Bulletin (2012-13) for repair and claiming procedures.

Ski-Doo  
Lynx  
Sea-Doo  
Evinrude  
Johnson  
Rotax  
Can-Am

For registered units as of December 21<sup>th</sup> 2012:

- As previously mentioned, BRP will ship a Safety Recall package to all known customers. In the event that a customer contacts you and is asking you to perform the recall, please proceed with the repair and process the claim according to the Bulletin 2012-13.

Please note that the National Traffic and Motor Vehicle Safety Act provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. The owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

Note: A fuel cap that is not sealing properly with the fuel tank filler neck may cause the vehicle to release air pollutants exceeding the U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB) and Environment Canada standards resulting in potentially failing a state or local emissions inspection.

As defined in Title 40 of the Code of Federal Regulations, the California Code of Regulations and the Canadian Environmental Protection Act, as a manufacturer, we are also required to correct vehicles that may be emitting pollutants in excess of emission standards. These emission standards were established to protect the public health or welfare from air pollution.

If you have questions about this notice, please call:  
In USA and Canada: 1 888 638-5397

We apologize for any inconvenience this may cause you. Thank you for your immediate attention to this matter.

Sincerely,  
After-Sales Service Department  
Bombardier Recreational Products Inc.

**SAFETY**  
CAMPAIGN**ROADSTER**  
**WARRANTY**  
Bulletin**⚠ WARNING:** All involved customers must be notified, all involved units must be corrected as per instructions herein.Campaign no.: 2008-0011  
2009-0007  
2010-0015  
2011-0019  
2012-0013December 21, 2012 Subject: **Can-Am™ Roadster - Fuel Cap Replacement** No. **2012-13**

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
2008	GS Series	All	All
2009	GS Series		
2010	RS Series RT Series		
2011	RS Series RT Series		
2012	RS Series RT Series		

## PROBLEM

The fuel cap may not seal properly the fuel tank filler neck. Fuel vapors in the presence of an ignition source could result in a fire.

## SOLUTION

Install new improved fuel cap.  
Discard the old one.

## REQUIRED PARTS

Please order fuel cap through the normal channel.

DESCRIPTION	PART NUMBER	QTY
Fuel cap	709 000 414	1

## PROCEDURE

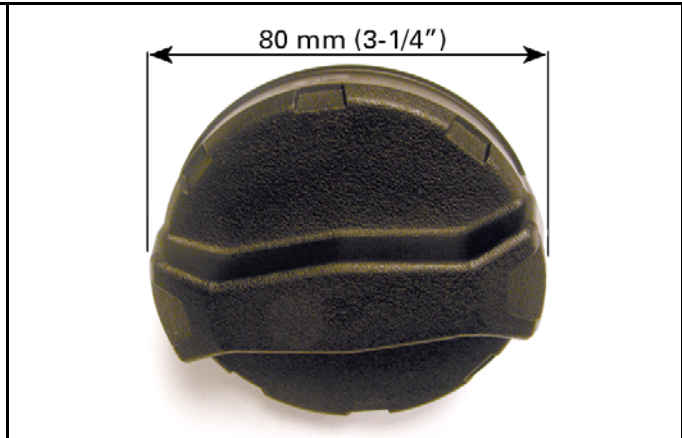
Remove and discard vehicle's fuel cap.

Install the new improved fuel cap.

**NOTE:** For reference, please see below pictures that will help you identify the new fuel cap which has a reddish color seal AND a different size handle.



NEW IMPROVED FUEL CAP – REDDISH SEAL



NEW IMPROVED FUEL CAP – EXTERIOR SHAPE

## WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTY GUIDE*.

### Campaign Claim

CAMPAIGN NUMBER	2008-0011 2009-0007 2010-0015 2011-0019 2012-0013
Claim Type	Campaign Claim
Action	Repair
Flat Rate Time	0.3 hour

Click in the **Repair** check box while completing your claim in BOSSWeb.



### Campaign Activation

Campaign activation procedure if unit is eligible but does not appear in the recall on BOSSWeb.

### For US and Canadian Dealers:

If an eligible vehicle does not appear in the recall, please use the case management tool to submit a request:

- Case type: Warranty
- All mandatory sections: Completed
- Related to: VIN of unit
- Subject: Fuel Cap Recall Activation
- Customer name.

BRP will activate the unit in the campaign and send you a notification by e-mail once the case is closed.

When receiving this confirmation, you will be able to claim this recall.

### For Dealers Outside of United States of America and Canada

Contact your regional after sales office for specific instructions.

### Obsolete Fuel Cap

Please discard all obsolete fuel caps (P/N 709 000 182) that you have in inventory.

Process a Parts Claim (from inventory) for credit of obsolete fuel cap.

**IMPORTANT:** To be eligible for the credit, your claim must be received before April 30<sup>th</sup>, 2013.

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T 450.532.2211 F 450.532.5133

www.brp.com

January 2013

Re: **Can-Am™ Roadster – Fuel Cap Replacement**

Dear Can-Am Roadster Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, the Canada Motor Vehicle Safety Act, the U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB) and Environment Canada. Bombardier Recreational Products Inc. and BRP US Inc. ("BRP") have decided that a defect which relates to motor vehicle safety exists on certain Can-Am Roadster models and are conducting a safety recall.

Our records show that you own a potentially affected vehicle.

### **What is the potential problem?**

The fuel cap may not seal properly the fuel tank filler neck. Fuel vapors in the presence of an ignition source could result in a fire.

### **What should you do?**

Install the new and improved fuel cap provided in this box and discard the old one. If you had the fuel cap replaced at your own expense before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

### **What to do if you feel this notice is an error?**

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or the owner's information in this notice is incorrect, please follow the instructions on the enclosed card.

### **For US residents only**

If you believe that the dealer or BRP has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E. Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>. If you are a vehicle lessor, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: A fuel cap that is not sealing properly with the fuel tank filler neck may cause the vehicle to release air pollutants exceeding the U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB) and Environment Canada standards resulting in potentially failing a state or local emissions inspection.

Ski-Doo  
Lynx  
Sea-Doo  
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Rotax  
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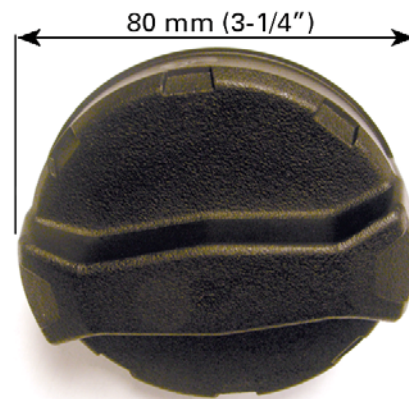
As defined in Title 40 of the Code of Federal Regulations, the California Code of Regulations and the Canadian Environmental Protection Act, as a manufacturer, we are also required to correct vehicles that may be emitting pollutants in excess of emission standards. These emission standards were established to protect the public health or welfare from air pollution.

**Identification of new and improved fuel cap**

For reference, please see below pictures that will help you identify the new fuel cap which has a reddish color seal AND a different size handle.



NEW IMPROVED FUEL CAP – REDDISH SEAL



NEW IMPROVED FUEL CAP – EXTERIOR SHAPE

If you have questions, need assistance, or to find the nearest authorized BRP Can-Am Roadster dealer:

- Visit [www.can-am.brp.com](http://www.can-am.brp.com)
- In the US and Canada: 1-888-638-5397  
9:30 AM to 5:30 PM Eastern time Monday to Thursday  
10:30 AM to 5:30 PM Eastern time Friday

Your continued satisfaction with your BRP Can-Am Roadster is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle proper operation.

Sincerely,  
After-Sales Service Department,  
Bombardier Recreational Products Inc.