



Ricon Corporation
A Wabtec Company
7900 Nelson Road
Panorama City, CA 91402

Phone: 818.267.3000
Fax: 818.267.3001
www.Riconcorp.com

SAFETY RECALL NOTICE

OEM/DEALER

November 19, 2012

WINNEBAGO INDUSTRIES
Ms. Sheryle Esser
P.O. Box 152
Forest City, IA 50436-0152 USA

Ricon

RE: Safety Standard Recall Notification **12E-038**

Dear Ms. Sheryle Esser :

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has determined that a defect which relates to motor vehicle safety exists in a Ricon wheelchair lift installed in your vehicle.

! I M P O R T A N T !

- Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

This recall applies to approximately 3,780 Ricon DOT Public Use, S and K Series wheelchair lifts manufactured between August 1, 2006, and September 29, 2012, equipped with an optional armored cord on the hand held control pendant. As list of affected serial numbers, corresponding order numbers and ship dates of affected units sold to your company is attached.

WHY IS IT BEING RECALLED:

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.



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WHAT YOU AS THE [OEM][DEALER] SHOULD DO:

You Must Notify NHTSA & Conduct a Safety Recall: According to our records, affected units were purchased by your company. If those units were installed as original equipment on vehicles manufactured by your company, your company must notify the National Highway Traffic Safety Administration (NHTSA) within 5 business days and conduct a safety recall of those vehicles. It is critical that the NHTSA guidelines are followed in a timely manner and that your customers are notified of the potential hazard. You may contact the NHTSA with questions by sending an email to rmd.odi@dot.gov.

In the event your company must file with NHTSA, to help you comply with your obligation, we have attached a sample letter that might be placed on your company's letterhead and sent to owners of potentially affected vehicles. We have also included a sample inspection/repair log, which should facilitate your notification of dealers and owners of the recall and the required repair and service procedures. Although we have provided these samples to you for your convenience, if you are required to file with NHTSA, you must submit drafts of your version, on your company's letterhead of these notices to NHTSA for approval at least 5 days prior to mailing such notification to dealers and owners of potentially affected Ricon lifts.

In the event your company is not the final state vehicle manufacturer and, therefore not required to file with NHTSA, your assistance by providing the name of the parties to whom you have sold the vehicles equipped with the aforementioned affected product is required and appreciated.

Important: Proper diligence in the notification of dealers and/or end users of affected units is required Federal law for all safety recalls. Notification letters to dealers are to be sent by certified mail, verifiable electronic means such as emails with return receipts, or other means providing for more expeditious and verifiable transmission. Notifications to owners of potentially affected vehicles are by first class mail. Please be advised that the outside of each envelope containing an owner notification letter must be marked "SAFETY RECALL NOTICE" all in capital letters, either in boldface or underlined, and in type that is larger than that used in the address section. A sample of the envelope must be submitted to NHTSA for approval at least 5 business days before mailing to owners.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal law requires you to complete the recall service on these vehicles before delivery. Ricon will provide replacement or repair for these units prior to delivery to your customers.

In addition to providing the materials required for this recall, Ricon is prepared to assist you with the notification mailings and NHTSA reporting requirements. Please contact the undersigned at (800)322-2884 x3016, or by email, at admin12E038@wabtec.com



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WHAT RICON CORPORATION WILL DO:

Ricon will provide instructions for managing the pendant cord and will supply a supplemental cover kit at no charge. It will be the responsibility of the lift owners to install the cover kit.

If you feel Ricon has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884 x3016, or by email at admin12E038@wabtec.com.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Stanton D. Saucier, PE
Vice President – Marketing and Product Planning
Ricon Corp.

Enclosures:

1. Sample End User Letter
2. Sample Inspection Repair Log

SAFETY RECALL NOTICE

[Date]

END USER - DRAFT

[End User]

RE: Defect Recall Notification (recall number)

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has determined that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle.

! IMPORTANT!

- Your Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

This recall applies to approximately 3,780 Ricon DOT Public Use, S and K Series wheelchair lifts manufactured between August 1, 2006 and September 29, 2012, equipped with an optional armored cord on the hand held control pendant. The affected model numbers are:

All affected model numbers end either with a "B" or "3". These characters in these positions of the Model number indicate that the unit is equipped with an optional, armored pendant cord:

S20XX-XXXXXXXXB S20XX-XXXXXXXX3 S55XX-XXXXXXXXB S55XX-XXXXXXXX3	K20XX-XXXXXXXXB K20XX-XXXXXXXX3 K55XX-XXXXXXXXB K55XX-XXXXXXXX3
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WHY IS IT BEING RECALLED:

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or

improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has already been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

If your local operating requirements mandate the armored pendant cord, make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at admin12E038@wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – www.riconcorp.com

WHAT RICON CORPORATION WILL DO:

Ricon will provide materials as outlined above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

[OEM Recall Administrator / Title]

Armored Cord – Recall 12E038

11/19/12

SerialNo	EqItemCode	EqItemDesc	OrderNo	CustName	ShipDate
220195	S5510-F1020000B	S55(51trv)34x54PFRM,FMVSS,LH P	433418	WINNEBAGO INDUSTRIES	8/1/2007

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