

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: Tuesday, January 22, 2013
SUBJECT: **Recall Campaign 108 - 2012 MY Veloster Panoramic
Sunroof Inspection and Replacement - TSB# 13-01-005**

Hyundai Motor America is conducting Recall Campaign 108 to inspect and if necessary, replace the Panoramic Sunroof Moving Glass Assembly on certain 2012 Velosters produced from November 1, 2011 through April 17, 2012.

Technical Service Bulletin #13-01-005 provides a procedure for the inspection and if necessary, replacement of the Panoramic Sunroof Moving Glass Assembly.

IMPORTANT NOTE 1: Dealers were automatically shipped a Kit consisting of the following items:

- **2 Steel Balls**
- **2 PVC Pipes**
- **2 Exterior Templates**
- **3 Interior Templates**

USE OF THIS KIT IS REQUIRED ON ALL VEHICLE INSPECTIONS related to this campaign, there will be no exceptions.

Additional Kits or individual kit parts may be ordered through your facing PDC.

IMPORTANT NOTE 2: Dealers were automatically shipped a Panoramic Sunroof Moving Glass Assembly. Additional Panoramic Sunroof Moving Glass Assemblies may be ordered through your facing PDC.

In order to identify only those vehicles affected by Recall Campaign 108, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 108.

A listing of DEALER STOCK VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK AND RETAILED.

TSB #13-01-005 will be available on Hyundai's Service Website on January 22, 2013. It contains instructions on performing the service and submitting the campaign claim.

Customer notification letters will be mailed on January 31, 2013.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA